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PAPI 2020

The Viet Nam Provincial Governance and Public Administration Performance Index

Measuring citizens' experiences, 2020

Hà Nội, 14/04/2021

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Provincial Performance by Dimension in 2020 and Over Time

Findings and Implications

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Deputy Director, CECODES

2020 PAPI survey context

Bình thường mới với PAPI
New normalcy with PAPI

PAPI http://papi.org.vn/

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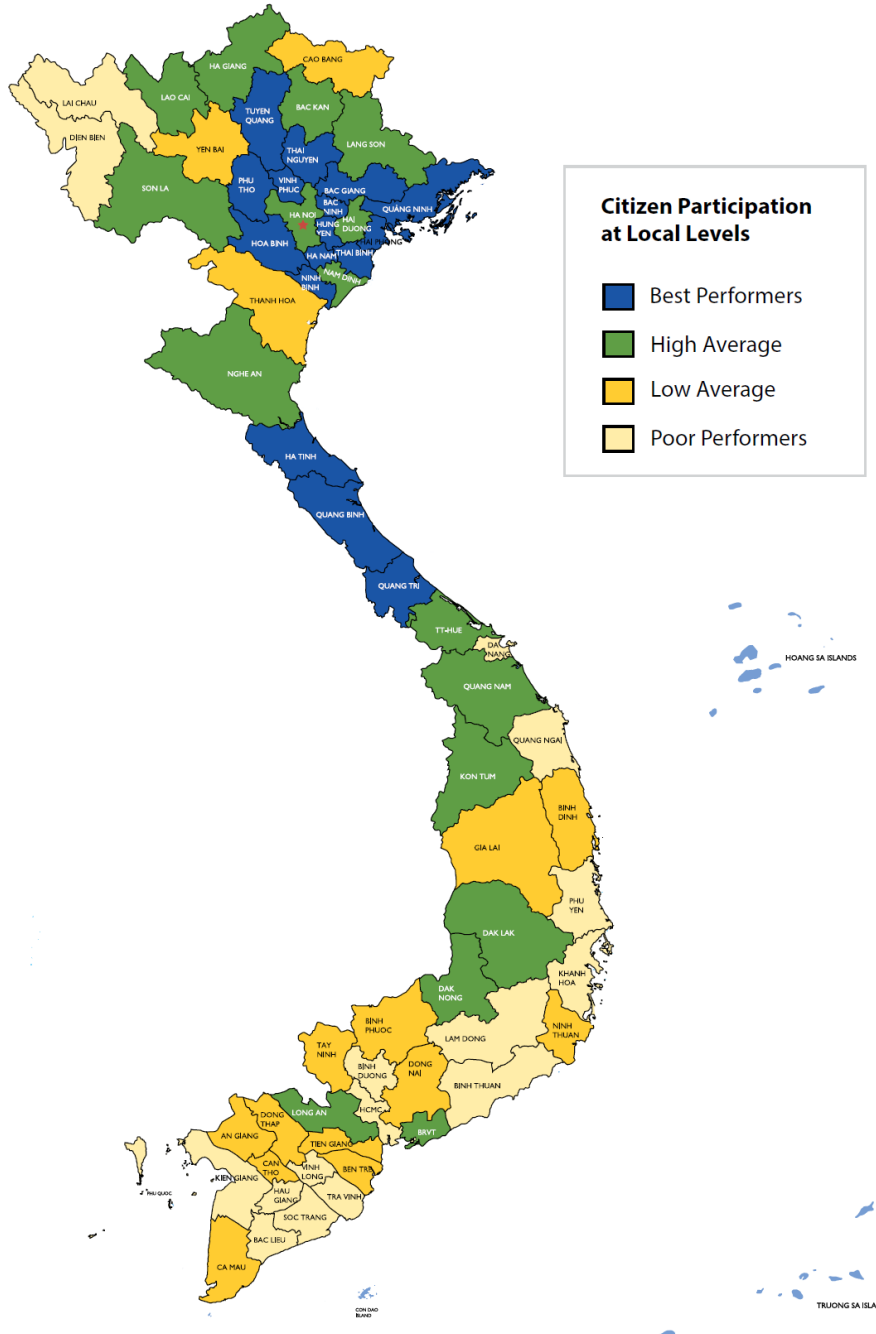
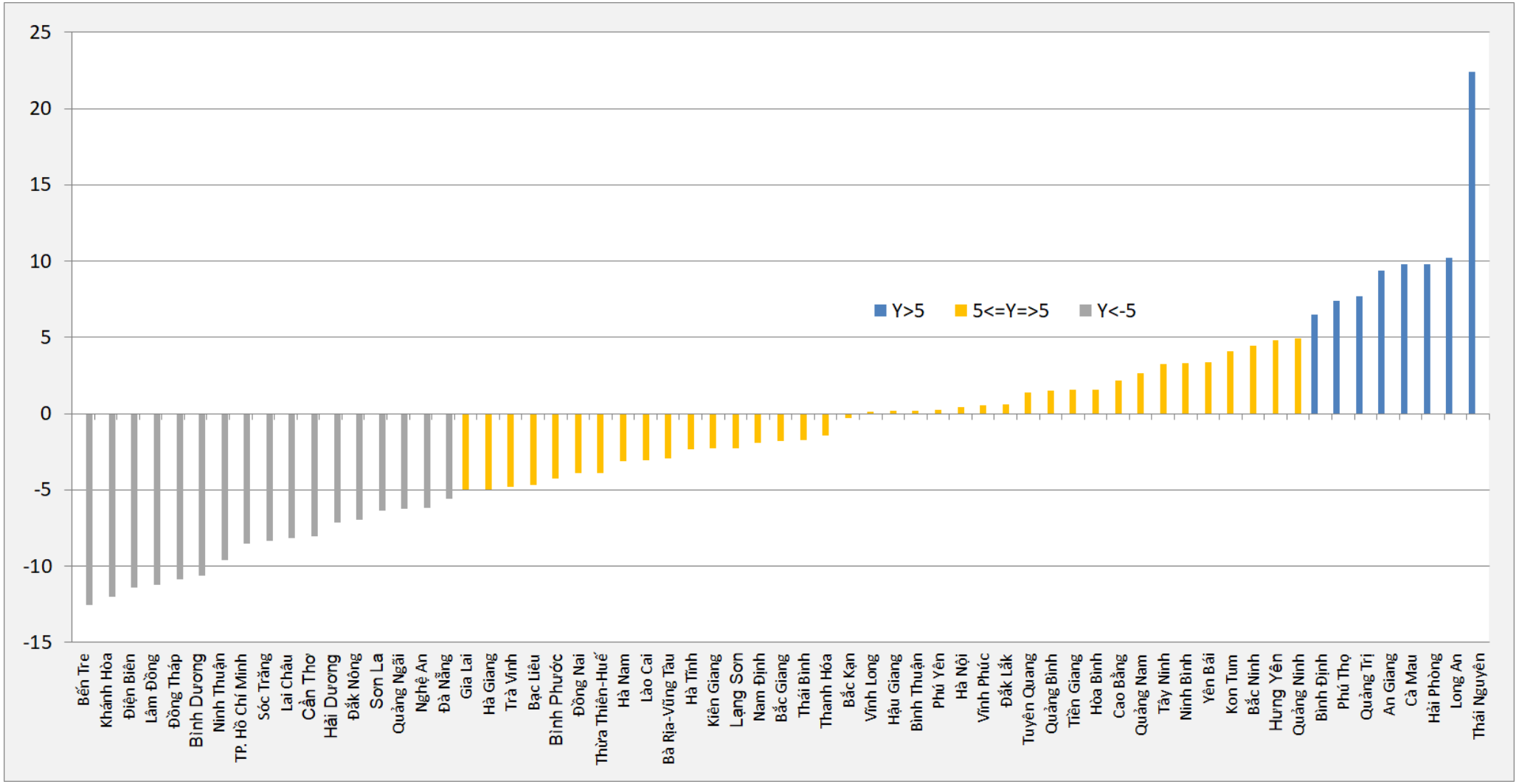
Provincial performance in Citizen Participation at Local Levels by quartiles, 2020

- Northern provinces tend to perform better than their peers in the South.
- 13 out of the 16 best performers are in the North, the remaining 3 are in the North Central region.
- Among the 5 centrally-governed municipalities, Da Nang, Ho Chi Minh City and Can Tho do not perform as well as Ha Noi and Hai Phong.

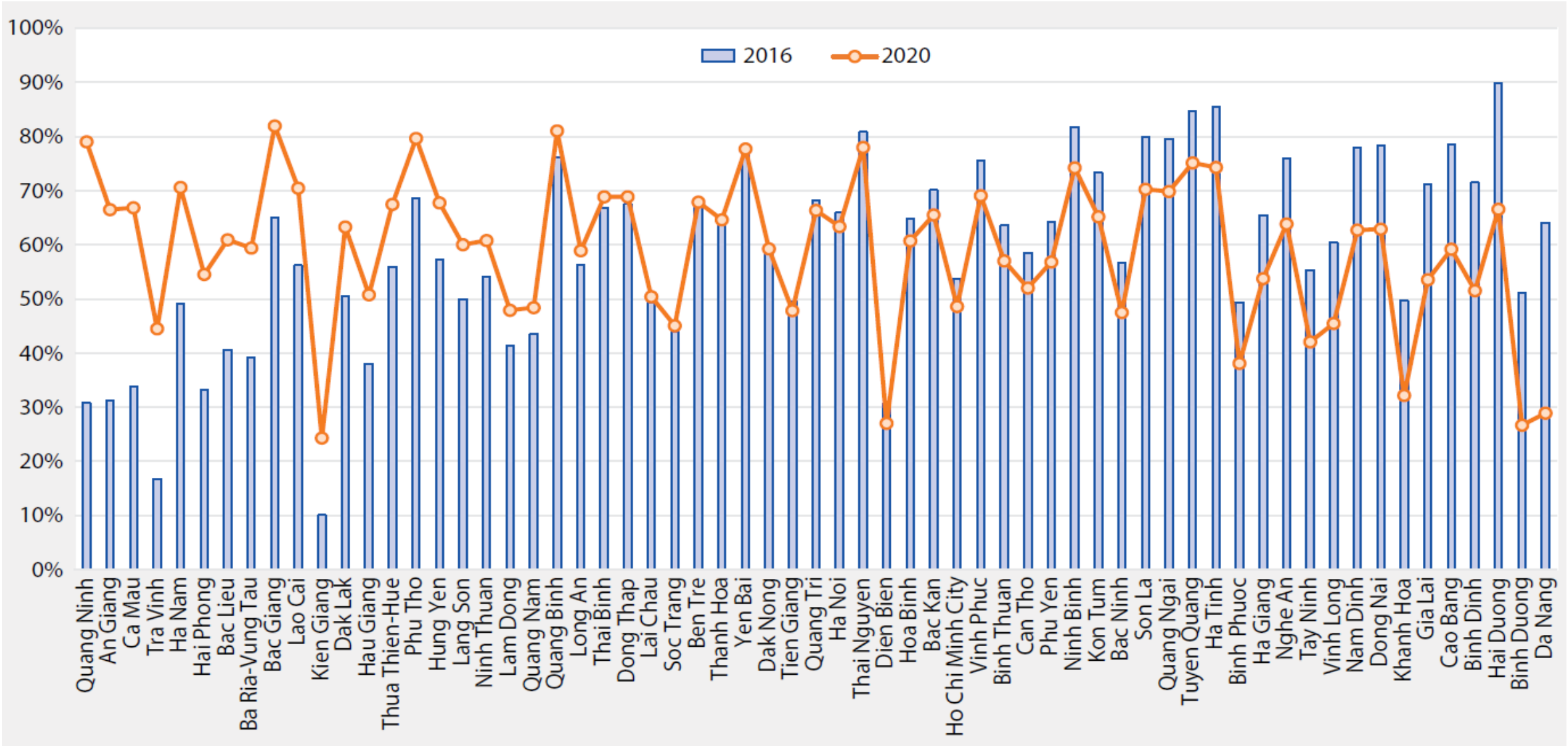


Changes in provincial performance in Participation at Local Levels (2019-2020)

- 8 provinces improved more than 5 percentages, Thai Nguyen being the most remarkable;
- More than half of provinces declined, among them 6 provinces dropped more than 10 percentages.



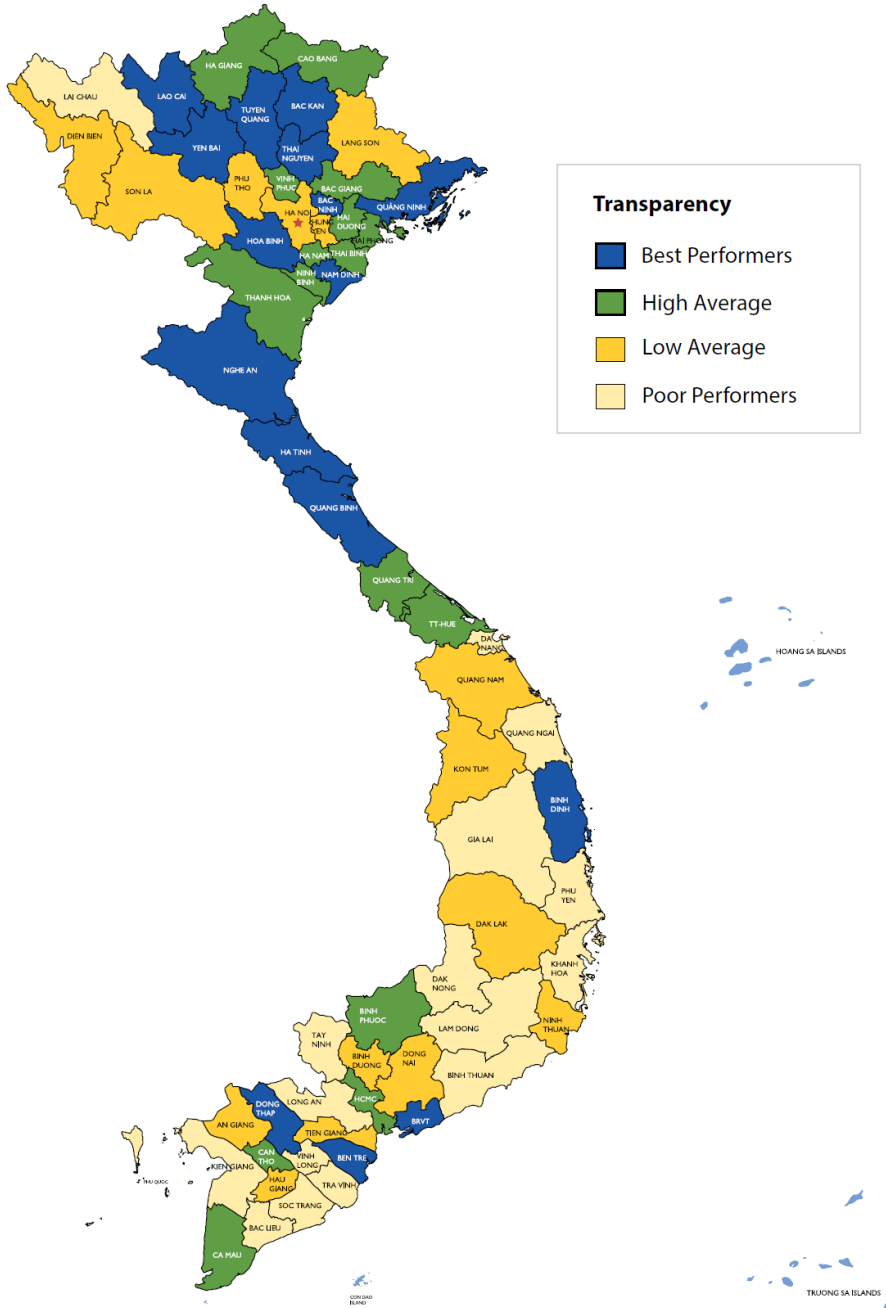
19 provinces advanced in engaging citizens in decision-making when starting a local infrastructure project in 2020, against 2016



Provincial performance in Transparency in Local Decision-making by quartiles, 2020

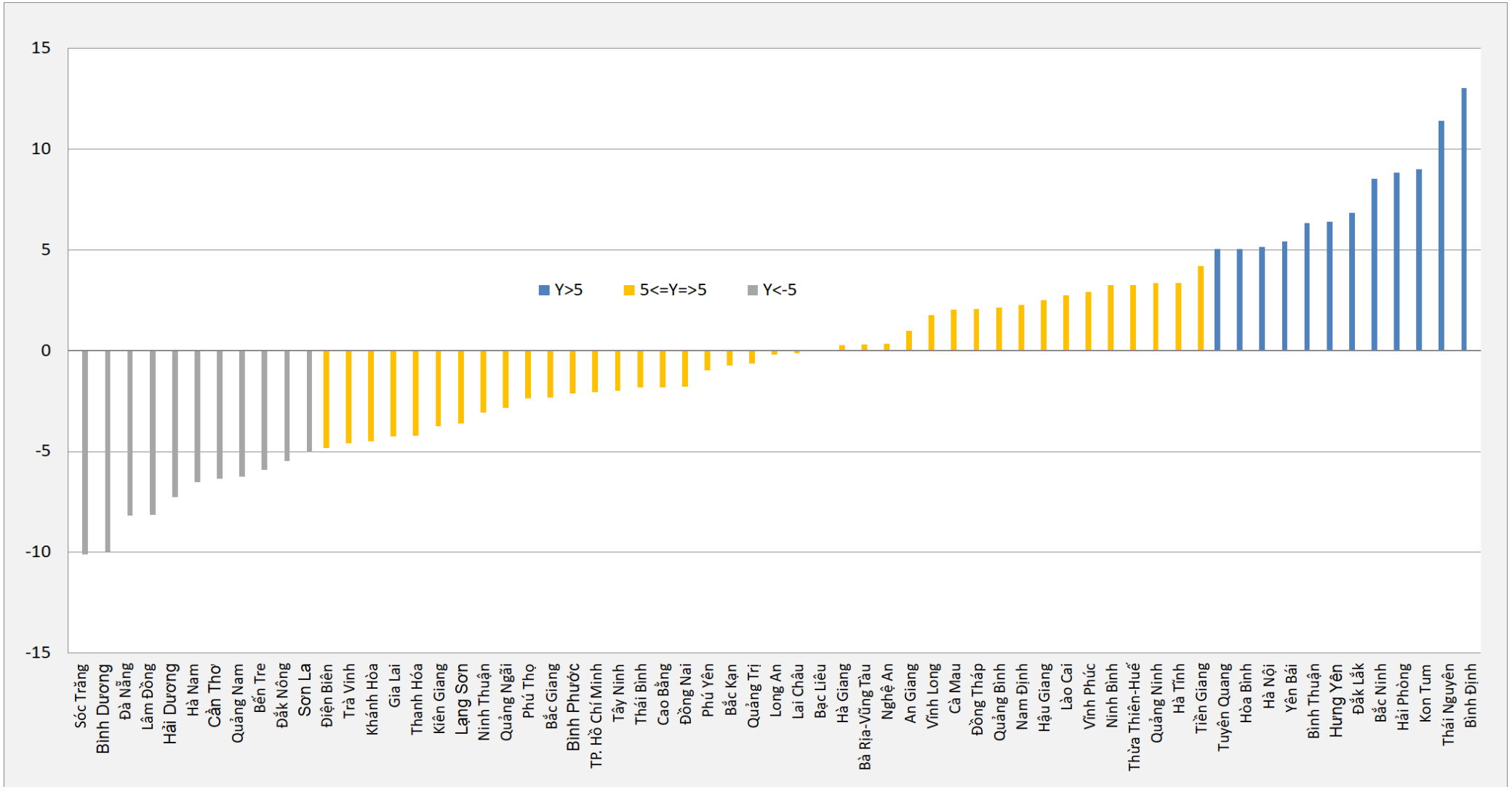
- 9 out of the 16 best performers are in the North, 4 are Central provinces and 3 from the South.

- All provinces in the Central Highlands and most provinces in the South Central Coast region (except for Binh Dinh) are in the two poorer performing groups.

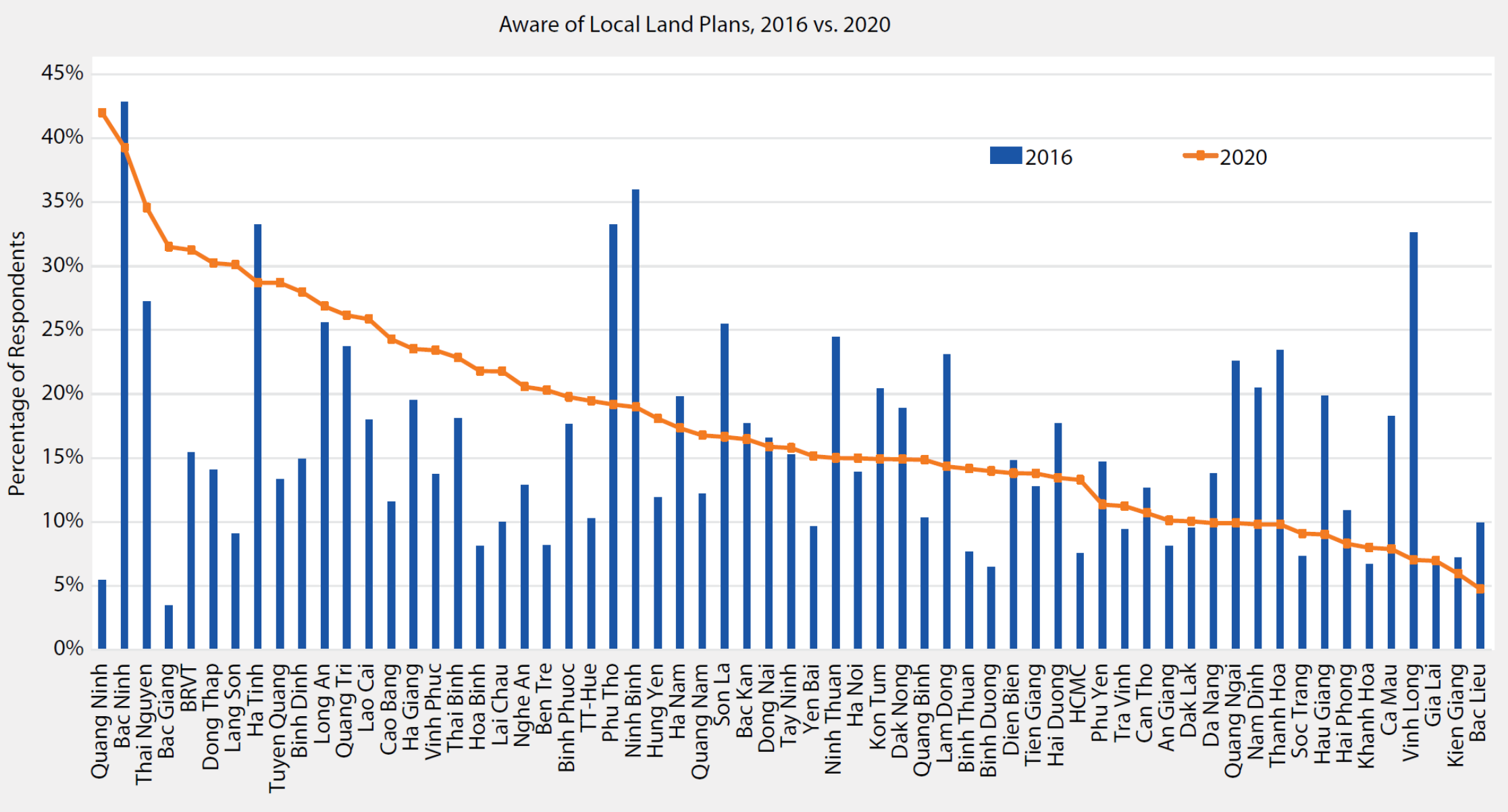


Changes in provincial performance in Transparency in Local Decision-making (2019-2020)

- 12 provinces made significant progress, Binh Dinh and Thai Nguyen saw the largest positive change.
- 11 provinces saw significant setbacks, Soc Trang and Binh Duong declined the most.



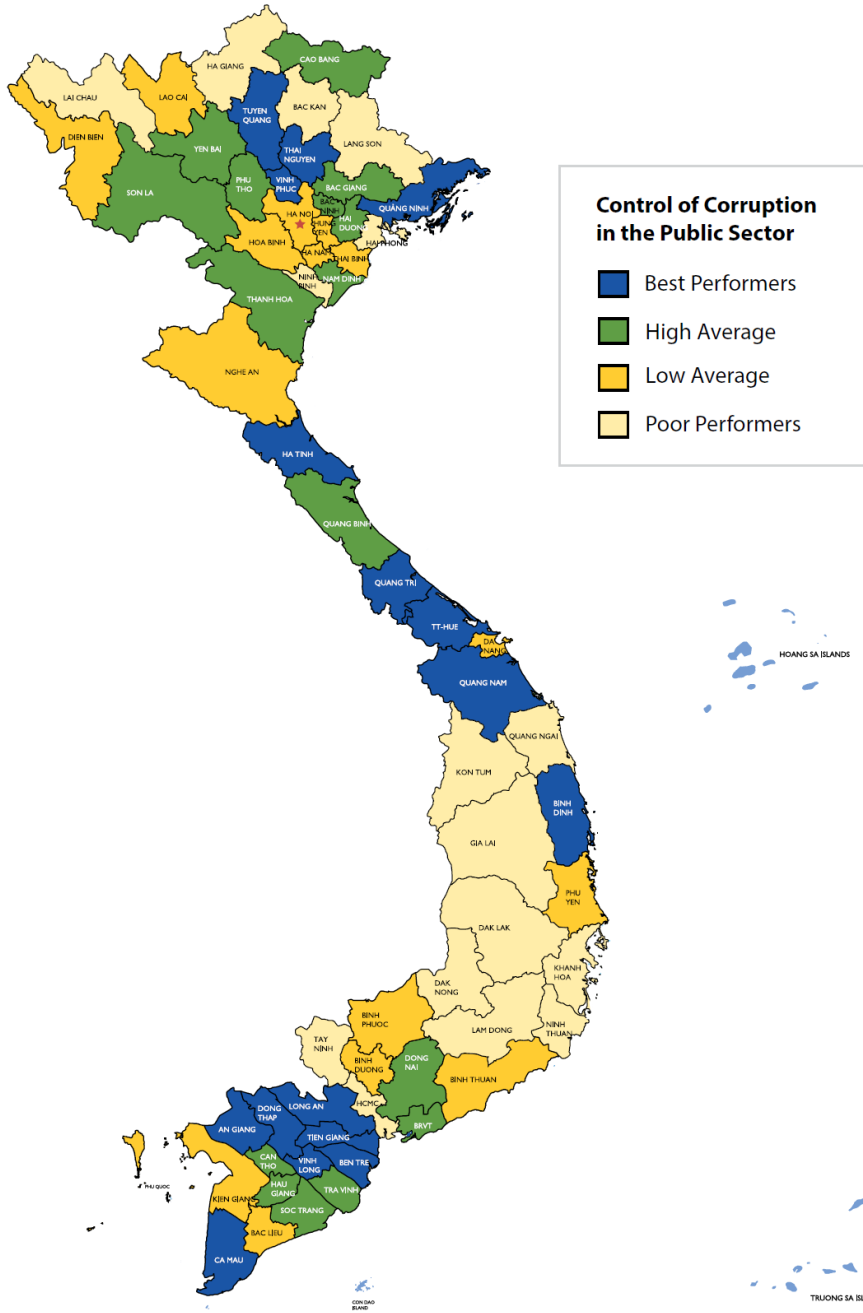
Improved access to local land plans in two thirds of provinces in 2020, compared to 2016



Provincial performance in Control of Corruption in the Public Sector by quartiles, 2020

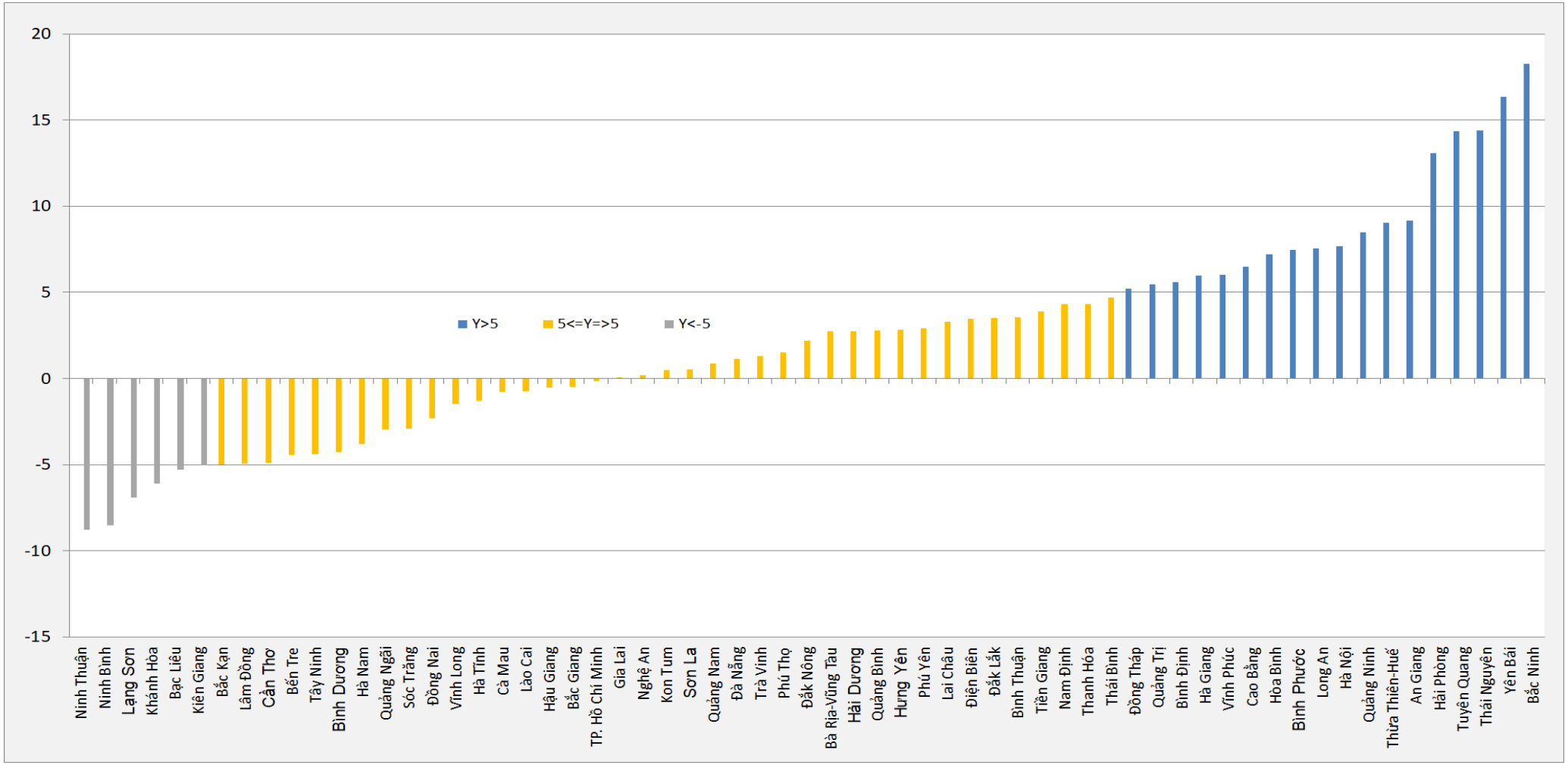
- 7 out of the 16 best performers are from the South, 5 are Central provinces and 4 are from the North.

- Among 5 centrally-governed municipalities, Hai Phong and Ho Chi Minh City are among the poorest performers.

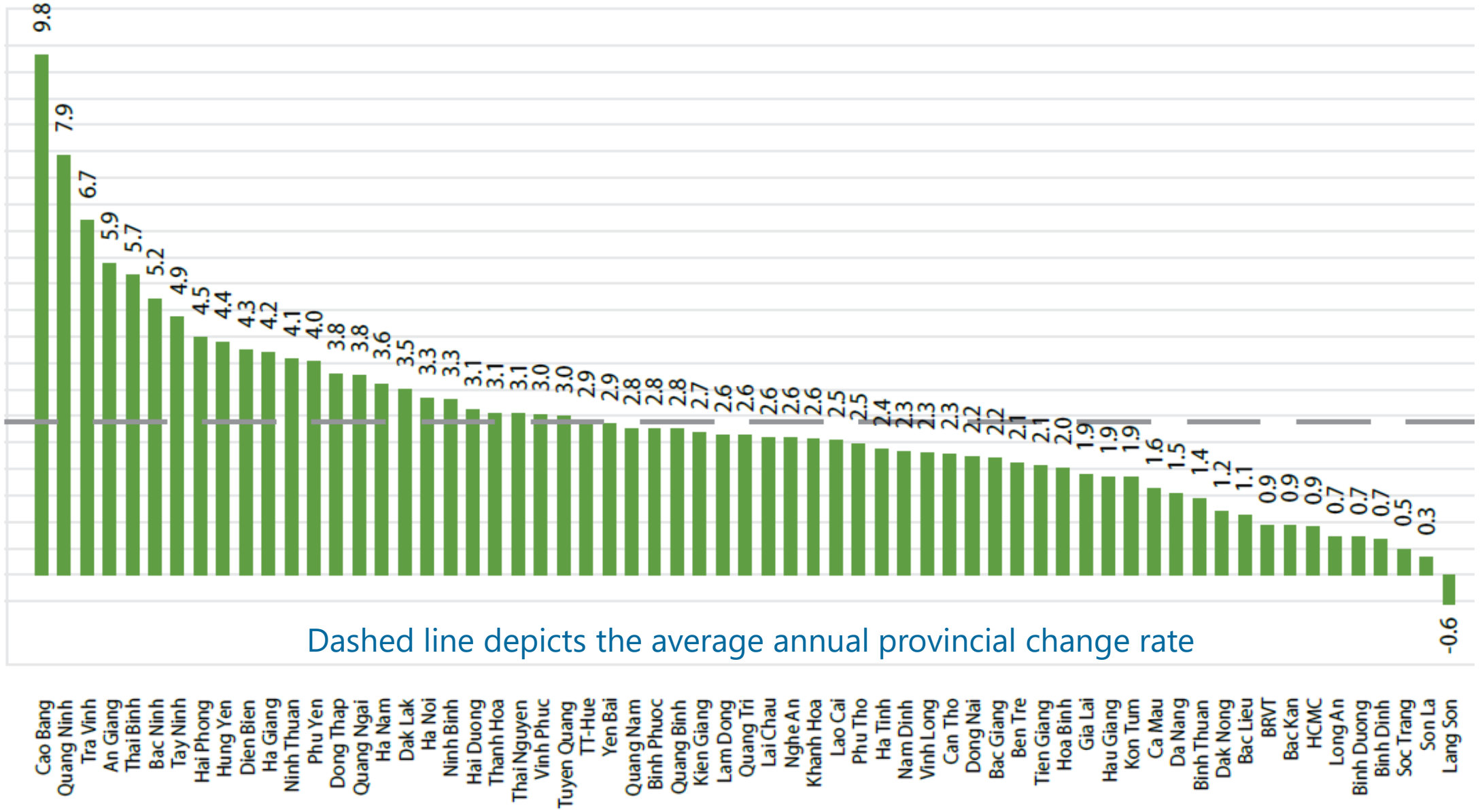


Changes in provincial performance in Control of Corruption in the Public Sector (2019-2020)

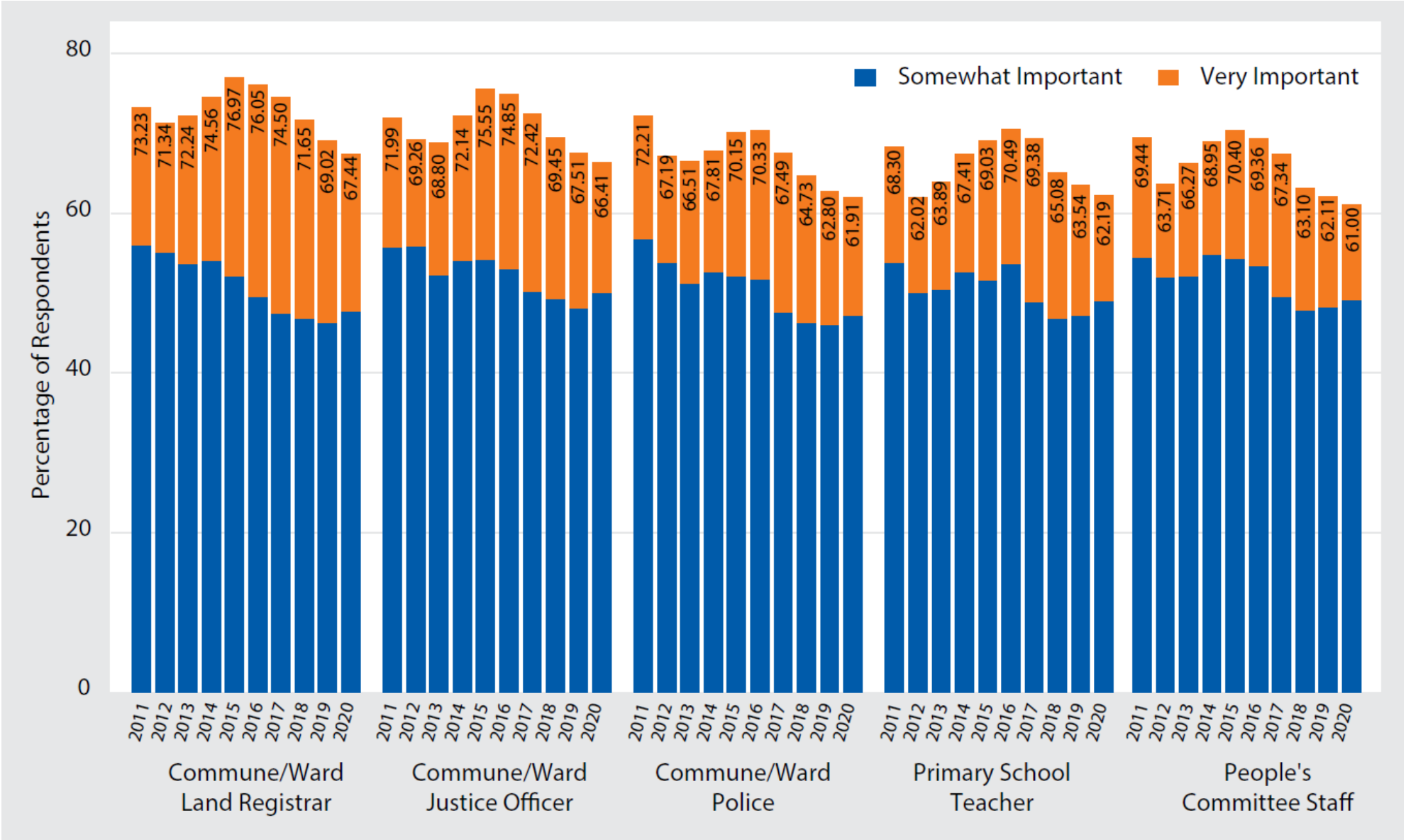
- 18 provinces made significant progress; Bac Ninh, Yen Bai, Thai Nguyen, Tuyen Quang making the most improvement.
- 6 provinces saw significant setbacks; Ninh Thuan and Ninh Binh experienced the largest declines.



62 provinces made positive changes in Control of Corruption in the Public Sector over 10 years (2011-2020)

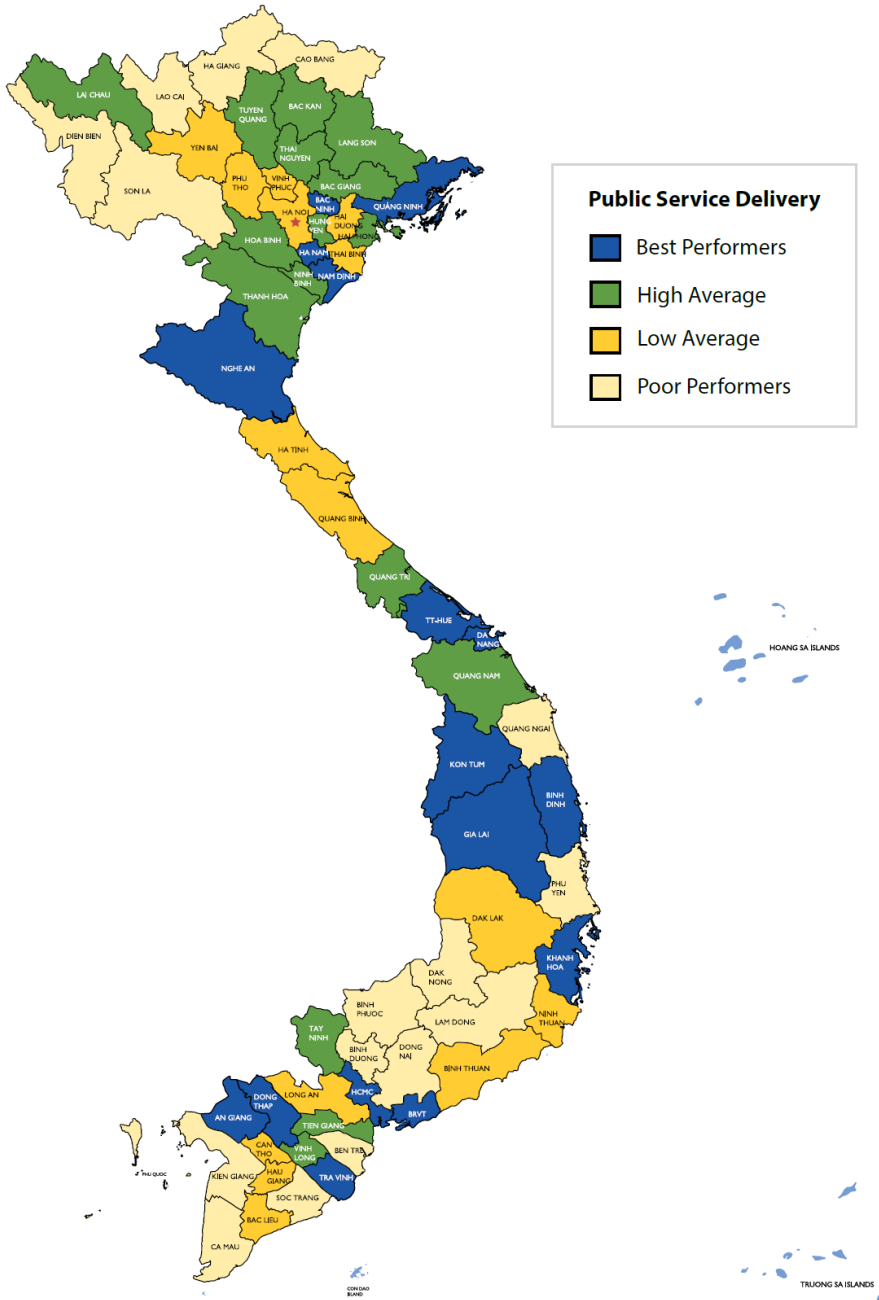


Importance of personal connection to access state employment decreased but remained high (2011 - 2020)



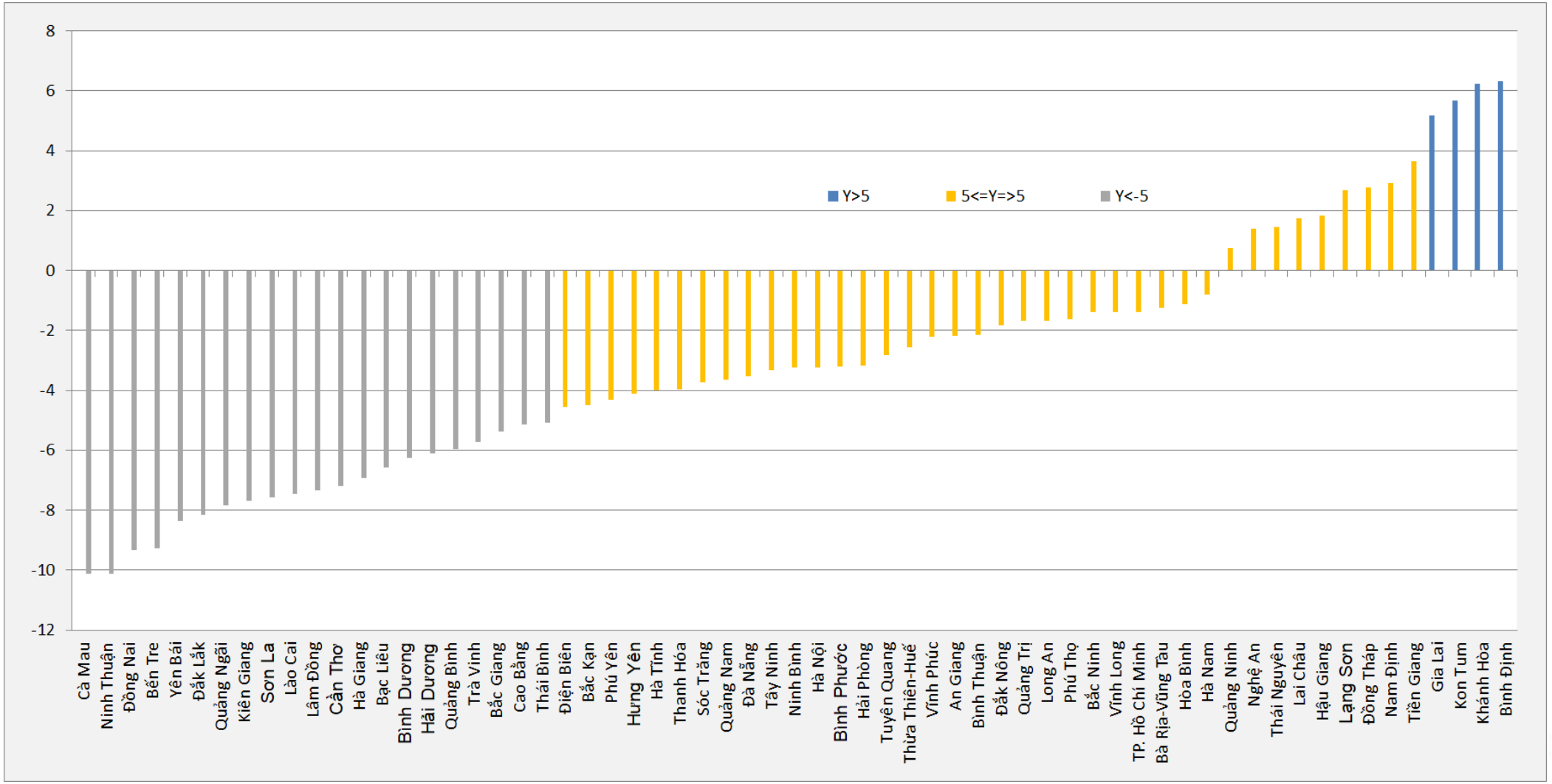
Provincial performance in Public Service Delivery by quartiles, 2020

- Best performers are distributed fairly equally (4 from the North, 7 from the Central and 5 from the South)
- Da Nang and Ho Chi Minh City among the best performers
- 2 poorest performers were Quang Ngai and Ca Mau.

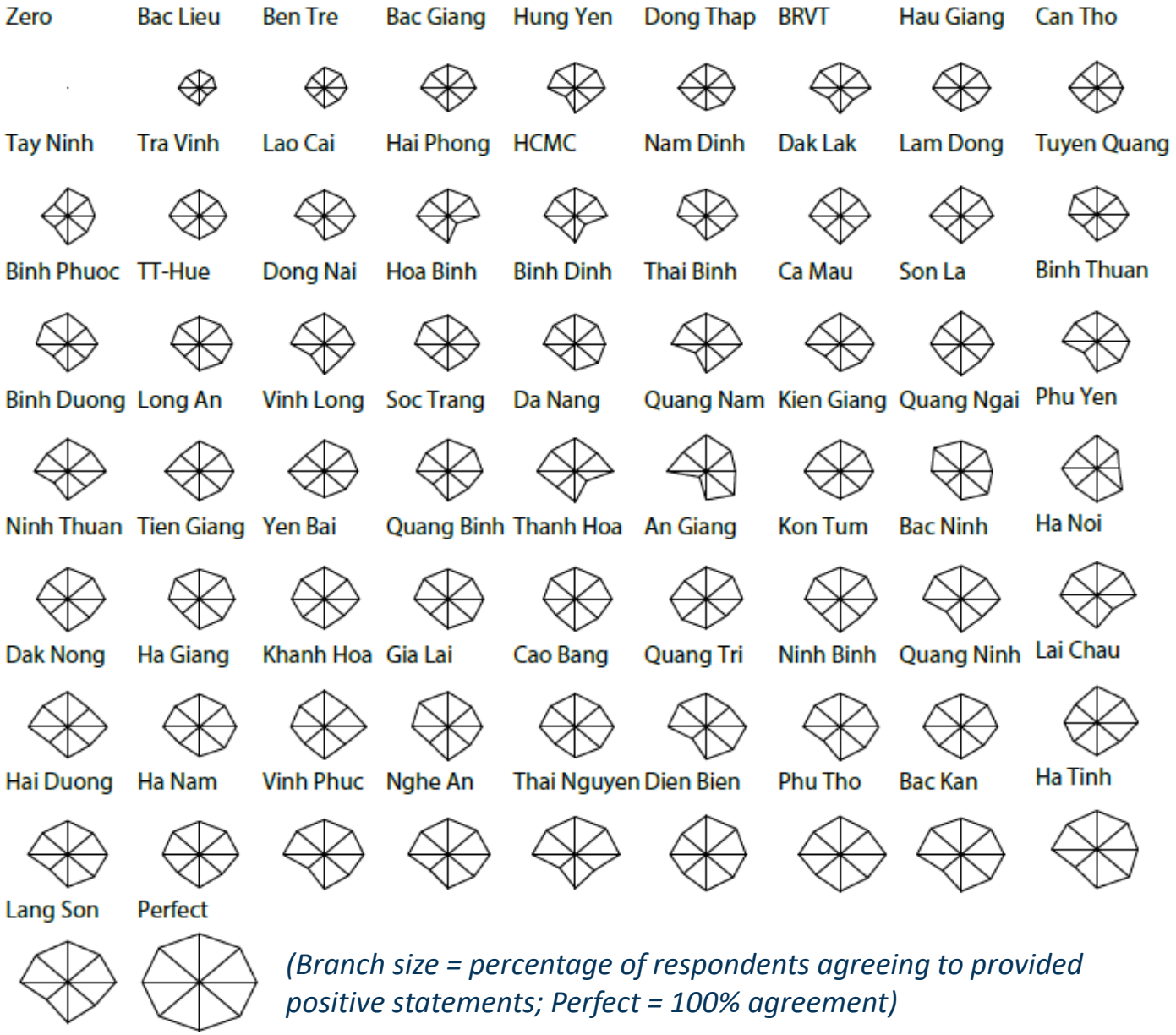


Changes in provincial performance in Public Service Delivery (2019-2020)

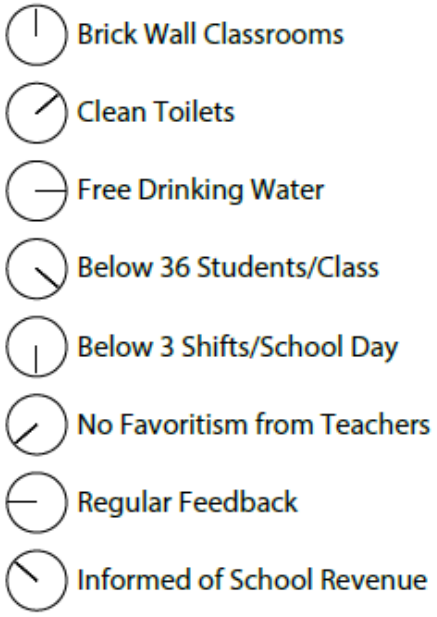
- Only Binh Dinh, Khanh Hoa, Kon Tum and Gia Lai made significant progress
- 21 provinces saw significant declines, most in Ca Mau, Ninh Thuan, Dong Nai and Ben Tre.



Citizen Assessment of Quality of Public Primary Schools by Province, 2020



(Branch size = percentage of respondents agreeing to provided positive statements; Perfect = 100% agreement)

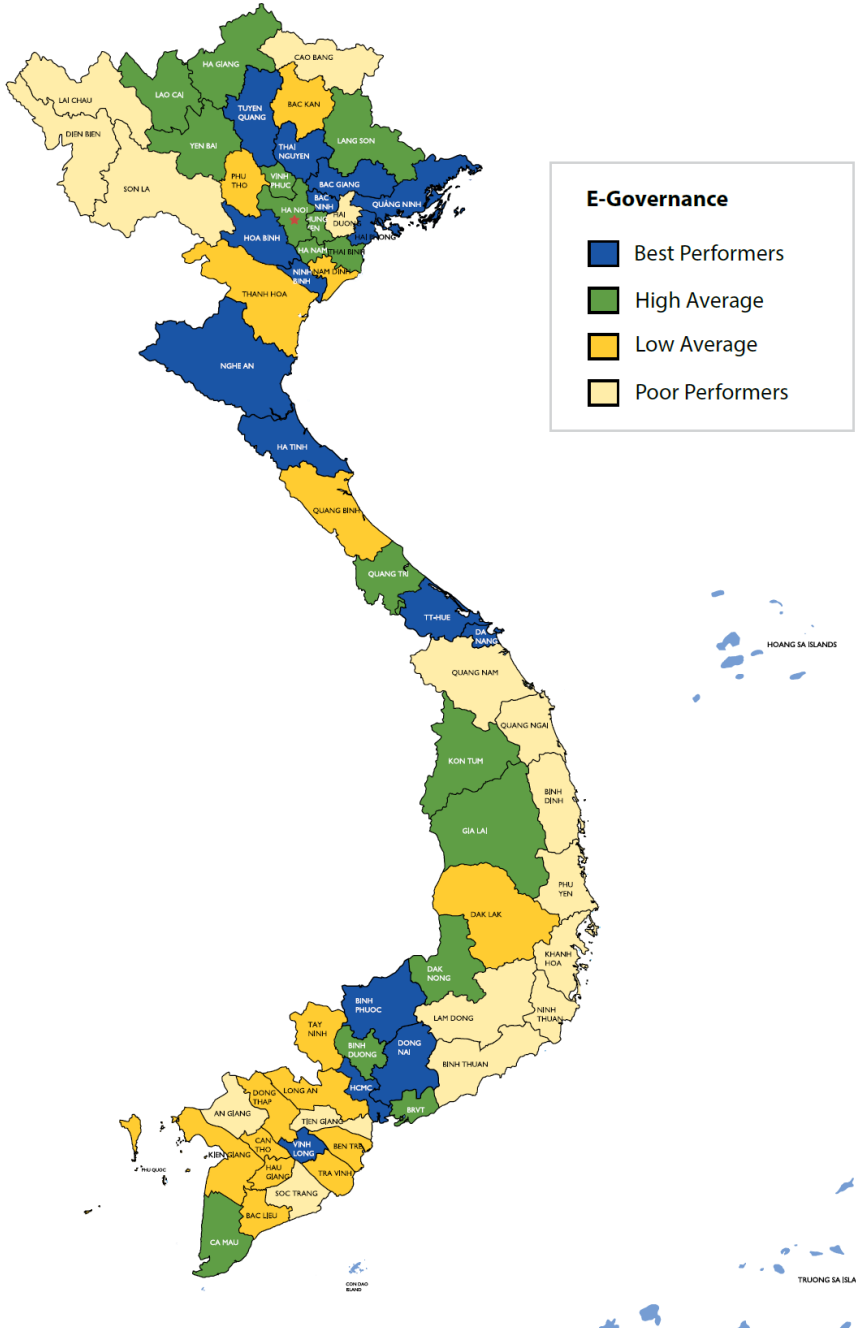


- Most provinces still face issues with overcrowded classes and teachers demonstrating favouritism towards students who attend extra classes.
- Bac Lieu, Ben Tre, Bac Giang, Hung Yen and Dong Thap fell behind other provinces in 2020 in this indicator.

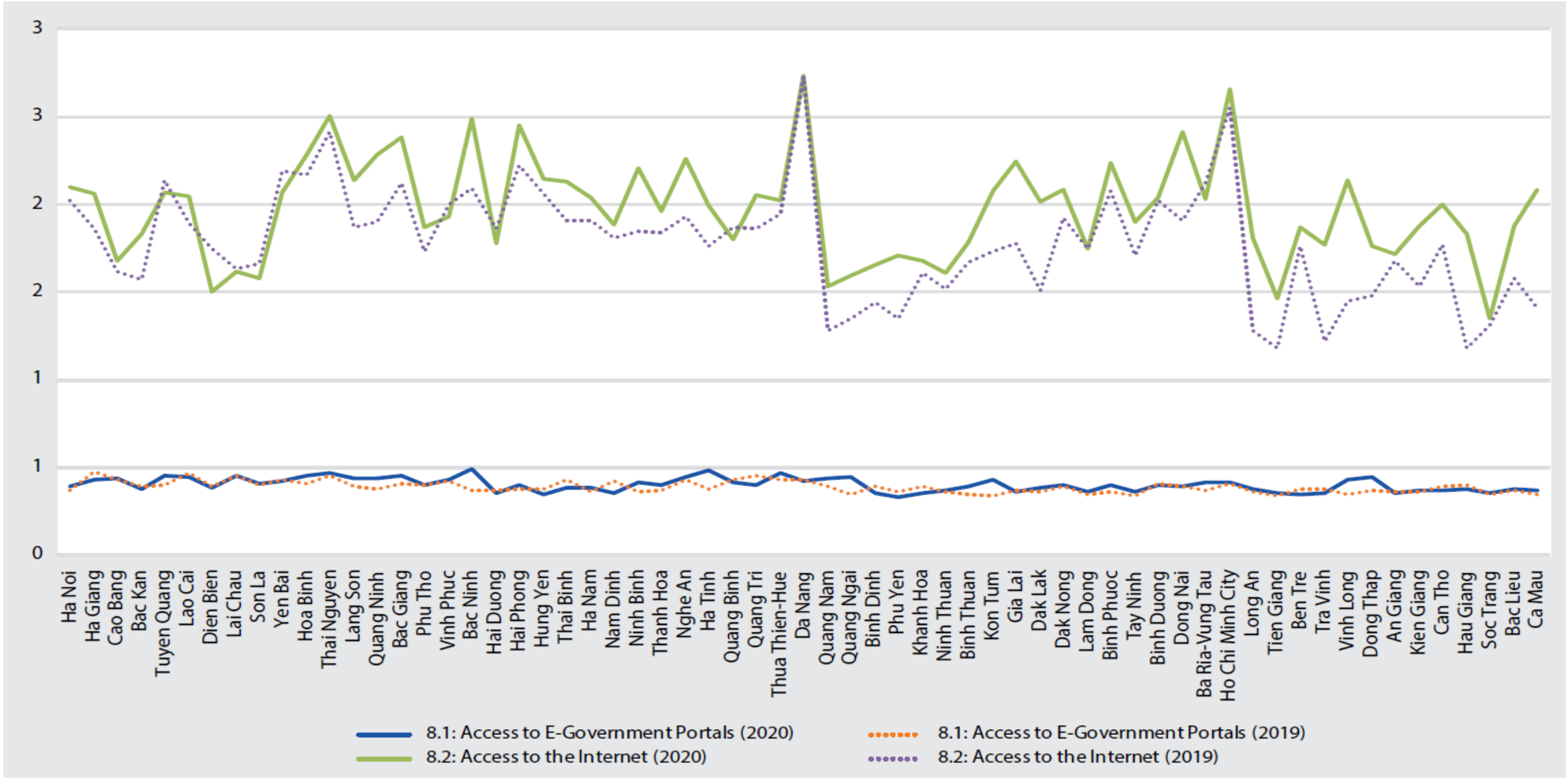
Provincial performance in E-Governance by quartiles, 2020

- Poorest performing provinces are diverse, and include the Mekong River Delta (e.g. Tien Giang), Central Coastal (e.g. Khanh Hoa) and mountainous provinces (e.g. Dien Bien and Son La).

- Most South Coastal provinces are among the poorest performing group.

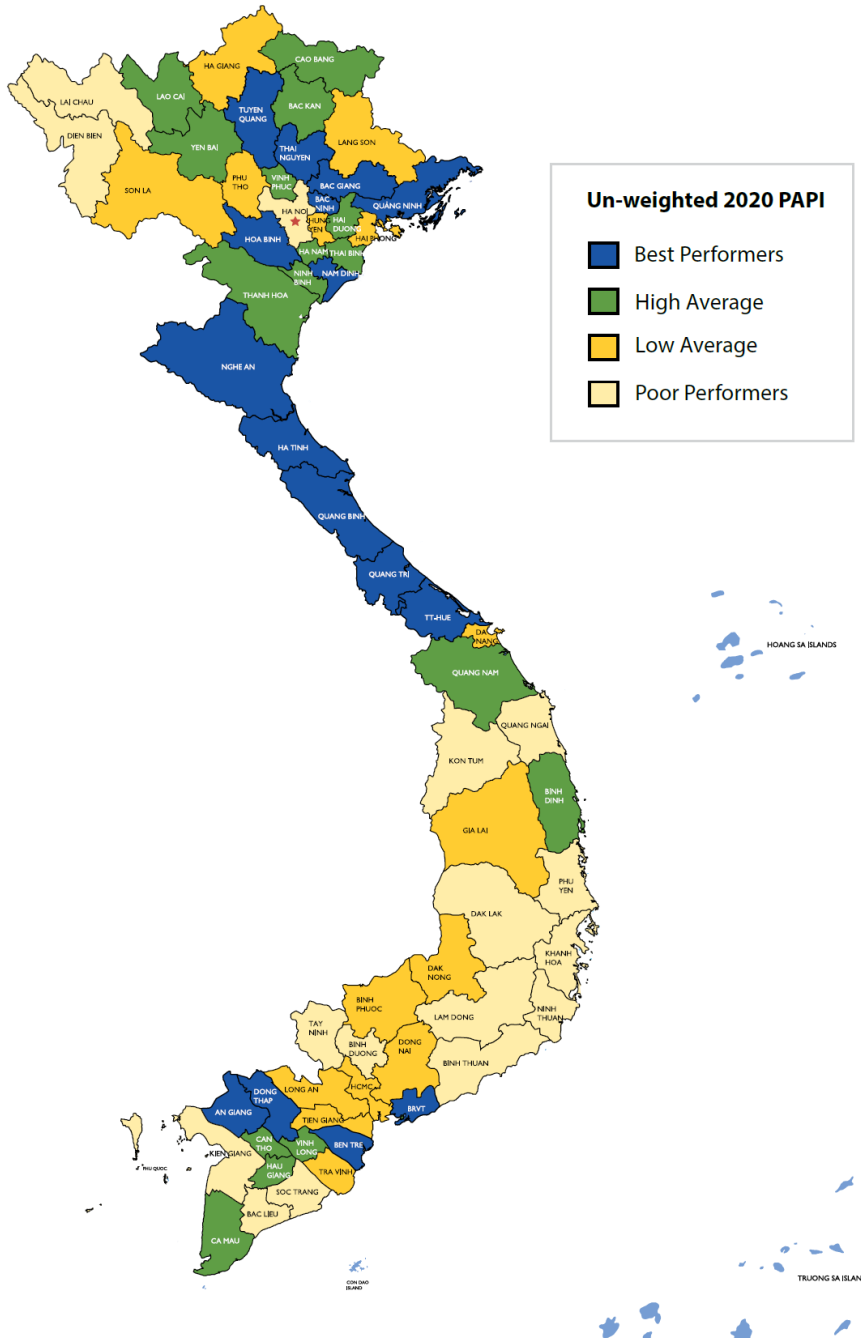


Large divide between access to the Internet and access to local e-government portals



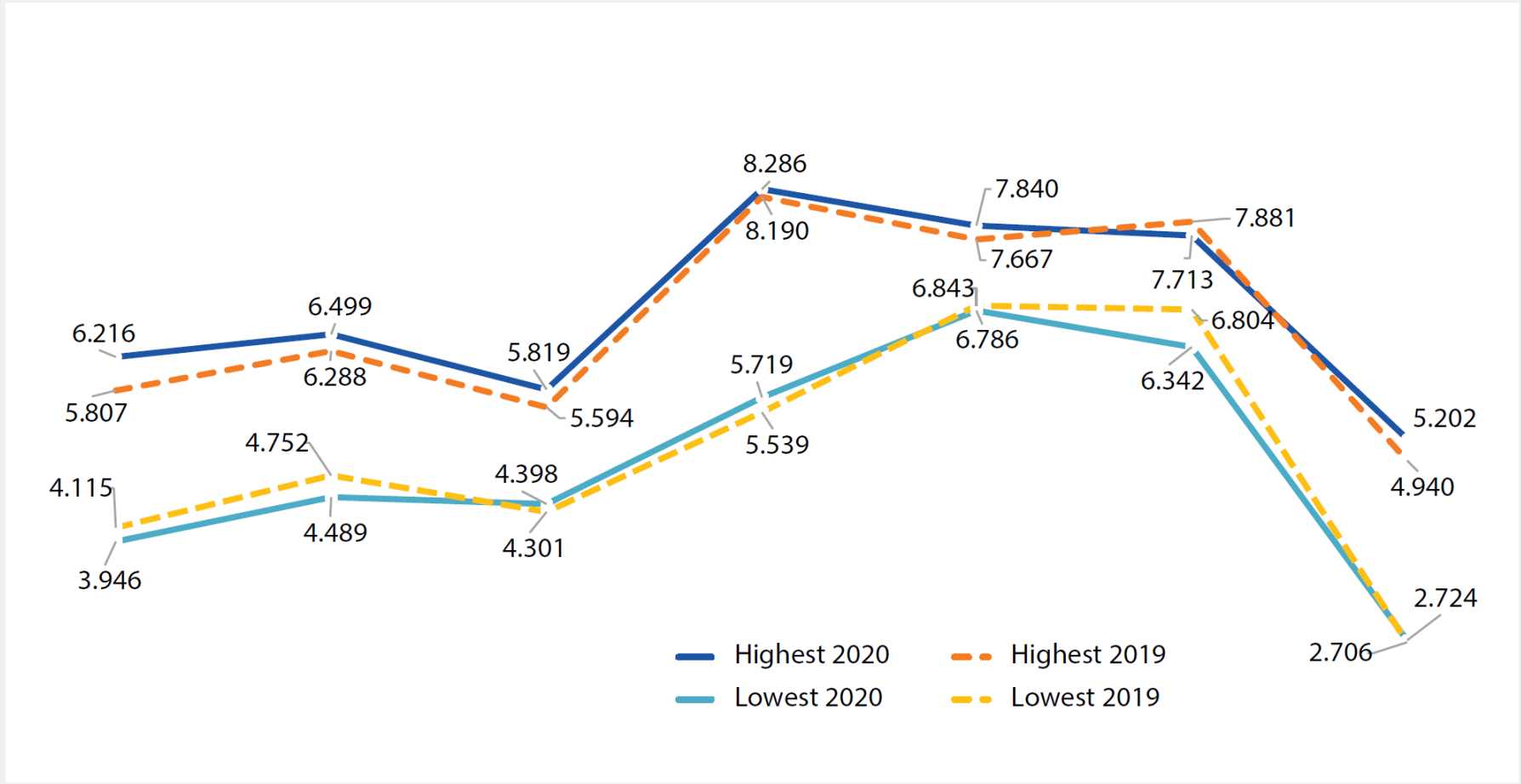
Provincial performance in Governance and Public Administration by quartiles, 2020

- Better performing provinces are in the North East, North Central and Mekong Delta regions.
- Poorer performing ones are found in the North West, Central Highlands and South Central regions.
- Most centrally-governed municipalities (Ha Noi, Ho Chi Minh City, Hai Phong and Da Nang) are in poorer performing groups.



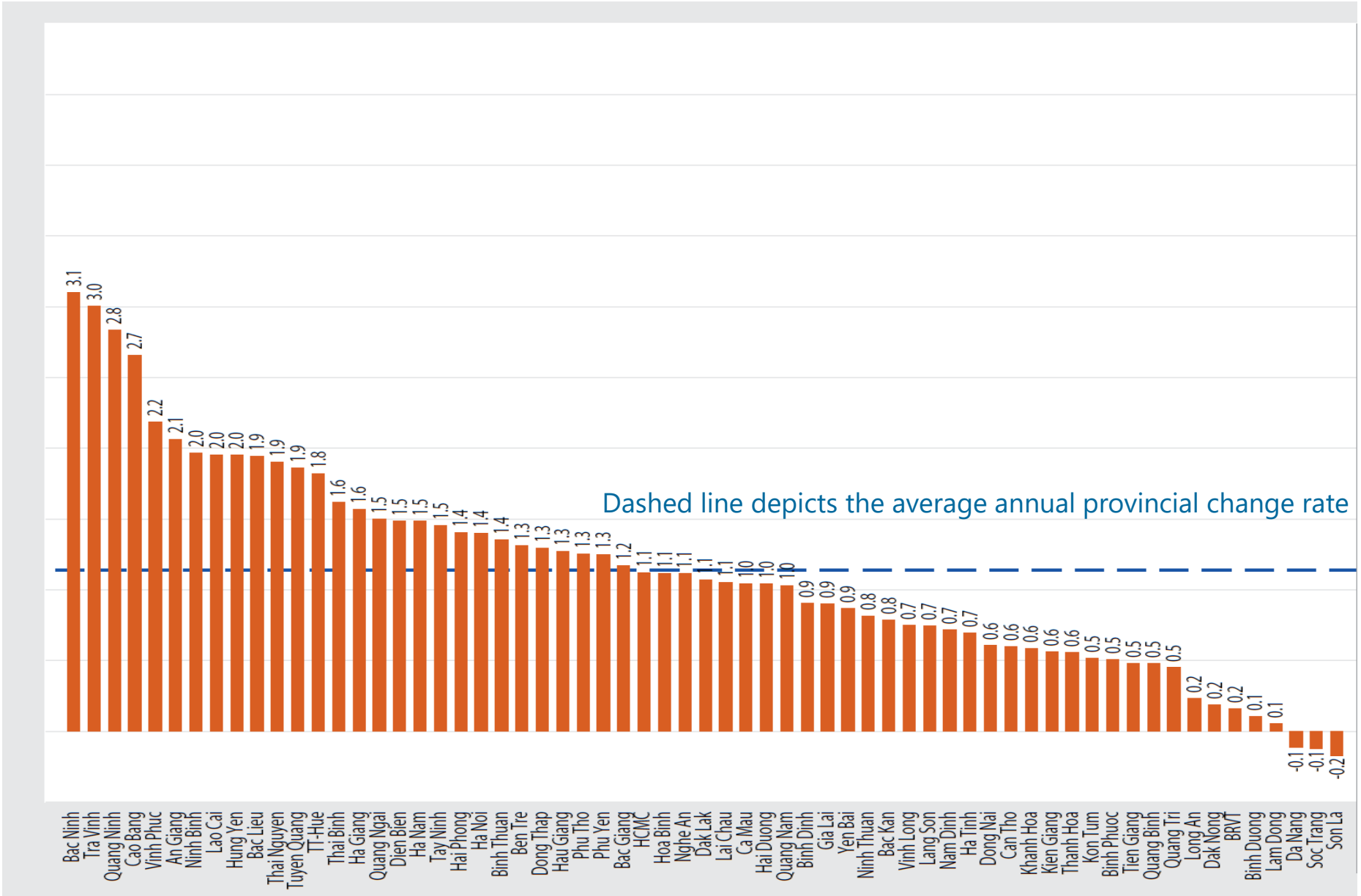
Comparison of maximum and minimum dimensional scores in seven unchanged dimensions from 2019 to 2020

- Some improvement in Citizen Participation at Local Levels in many provinces.
- However, there was a drop in Transparency in Local Decision-making and Public Service Delivery in many provinces

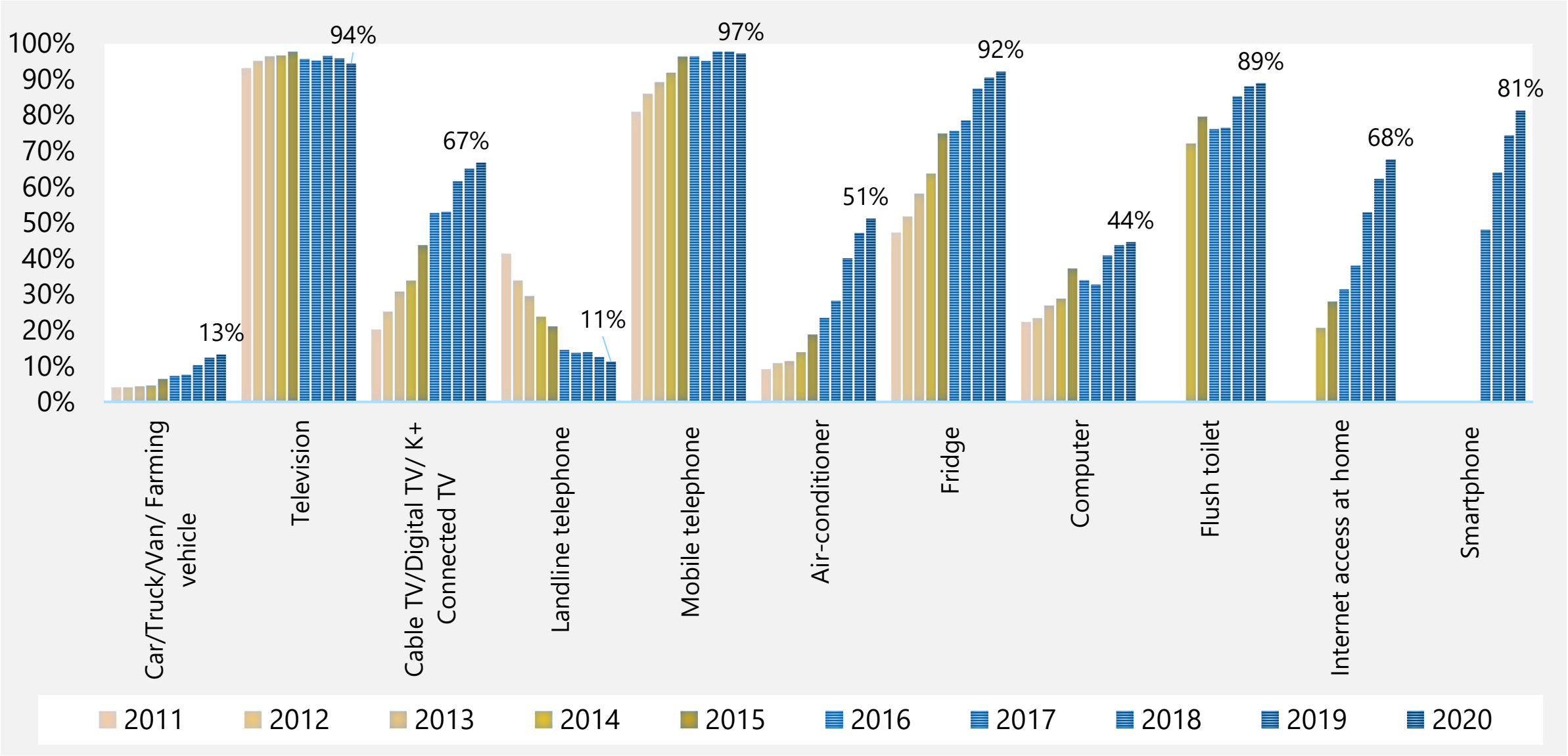


Positive average annual changes in Core PAPI scores from 2011 to 2020 seen in 60 provinces

- Results of indicators maintained from 2011 to 2020.



Comparing to PAPI Household Asset Index (2011-2020)



Core PAPI scores steadily improved in the 2016-2020 period but remained at low level

- Progress driven by 60 provinces that recorded positive (although low) average annual PAPI scores since PAPI first began tracking provincial performance in all 63 provinces in 2011.

Thank you!

Vietnamese Citizen Voices from 12th Edition of PAPI

www.papi.org.vn

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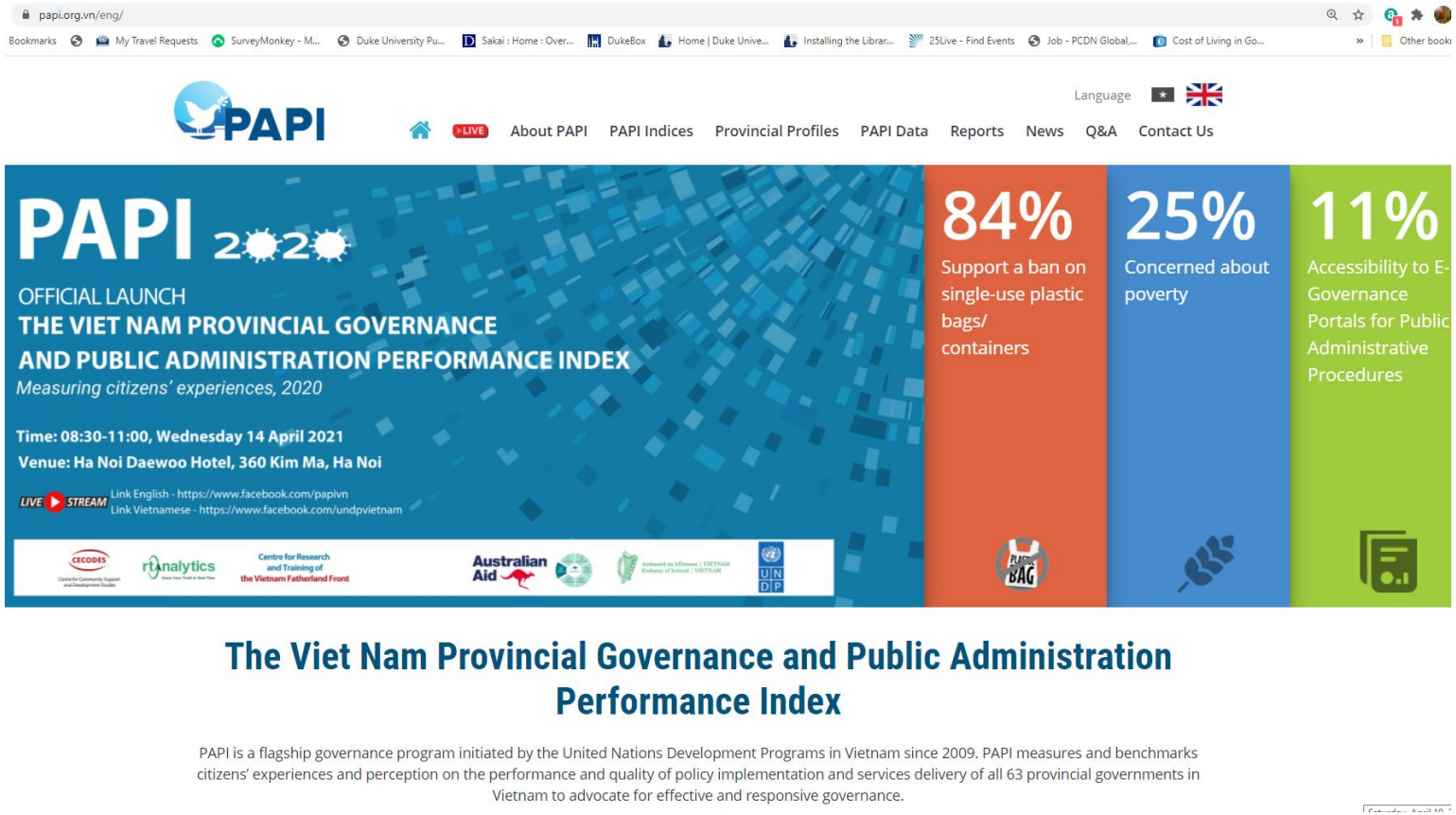

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