PAPI 2020

The Viet Nam Provincial Governance and Public Administration Performance Index: Measuring Citizens' Experiences

Province: Vinh Phuc

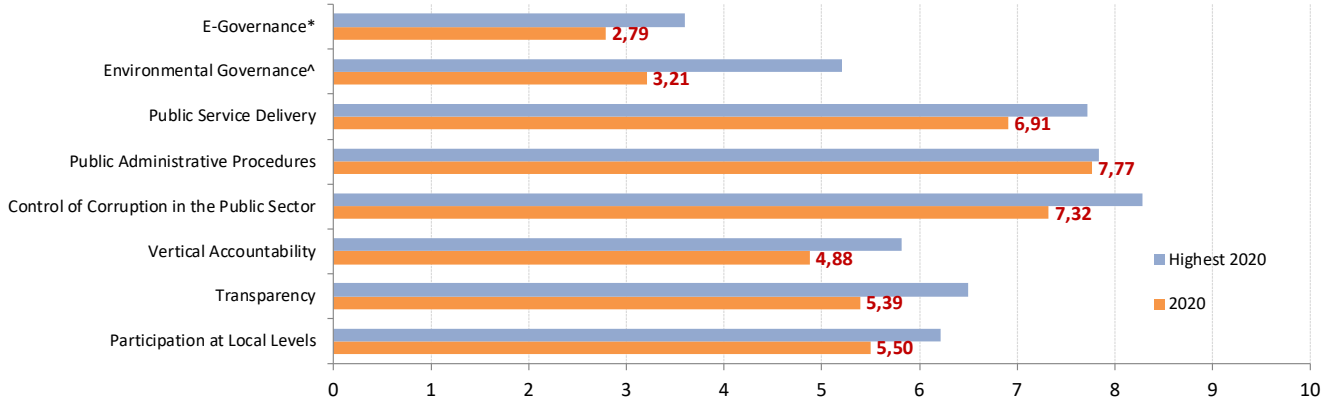
Dimensional Scores 2020

5,50 Participation at Local Levels	**5,39** Transparency	**4,88** Vertical Accountability
7,32 Control of Corruption in the Public Sector	**7,77** Public Administrative Procedures	**6,91** Public Service Delivery
3,21 Environmental Governance	**2,79** E-Governance	

PAPI measures the standards of governance and public administration drawn from citizens' experiences when interacting with governmental authorities. As a tool to monitor performance PAPI contributes to accelerate continued progress in governance and public administration performance. In an environment reliant on "self-assessments" by government stakeholders to measure government performance, PAPI helps provide a bottom-up perspective, by studying people–centred experiences.

This provincial profile presents an initial overview of the main results and key findings at both the dimension and subdimension level. It also explains graphically the actual scores for the respective province and places it in comparative perspective with the best perfoming provinces and with itself over time. This will be useful for provinces hoping to identify good practices and to excel in performance.

2020 Overall Governance and Public Administration Performance

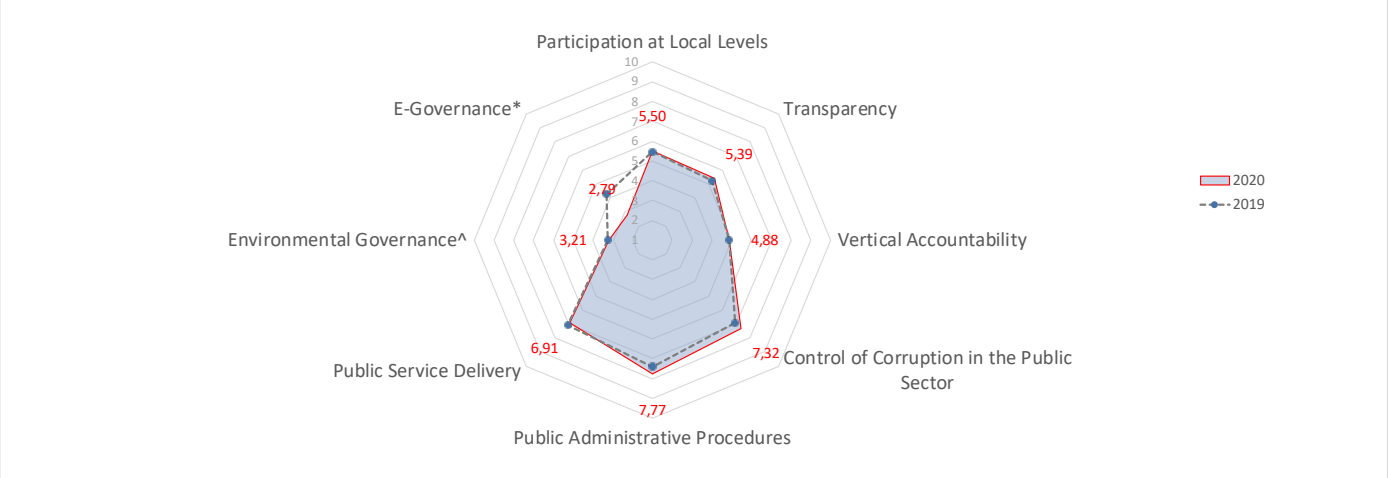


*** Dimensions with some changes to indicators and sub-dimensions**

^ New Dimensions from 2018, with updates in 2019

Since 2009 PAPI has collected responses from nearly 146,233 citizens across all 63 provinces making it the largest governance and public administration performance survey in the country. In 2020 PAPI was replicated with a total sample of 14,424 citizens directly interviewed.

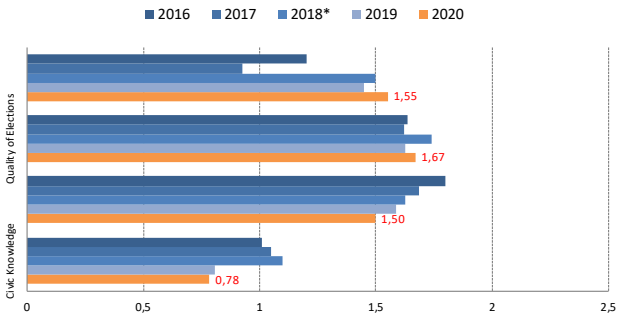
Dimensionsal Scores Against Maximum Scores (2020): Vinh Phuc



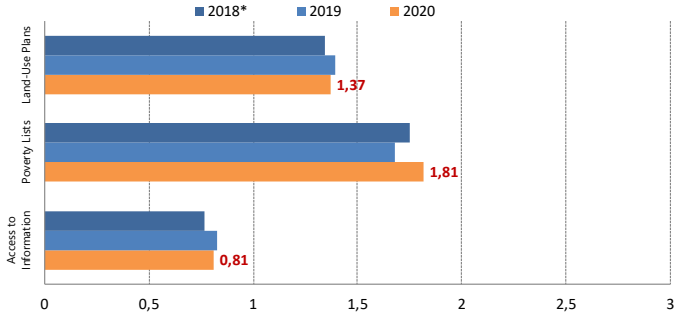
Note: Dimensional Scale is from 1 (min) to 10 (max) points

Sub-dimensional Scores (2011-2020): Vinh Phuc

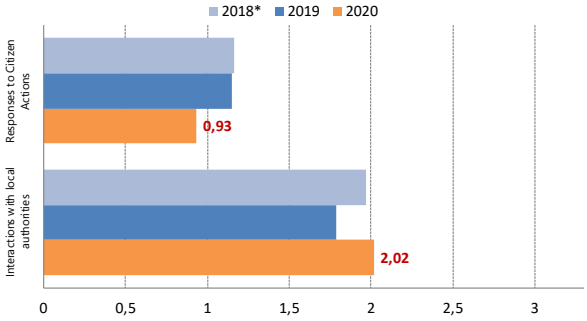
Participation at Local Levels



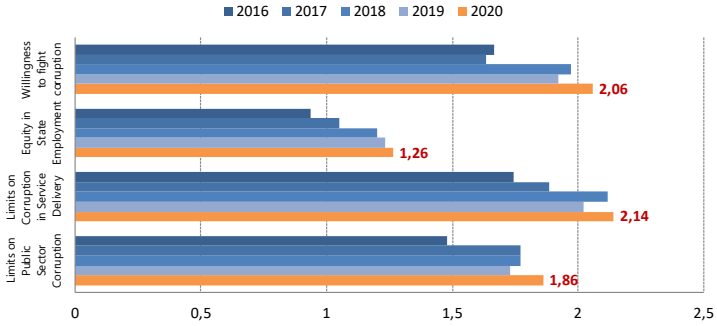
Transparency in Local Decision-making



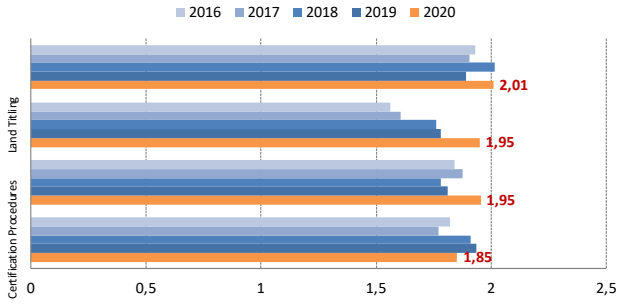
Vertical Accountability



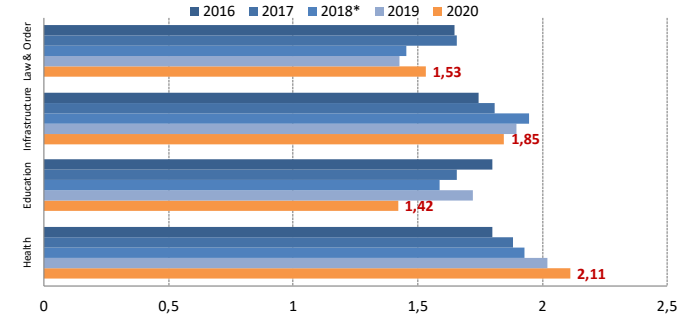
Control of Corruption in the Public Sector



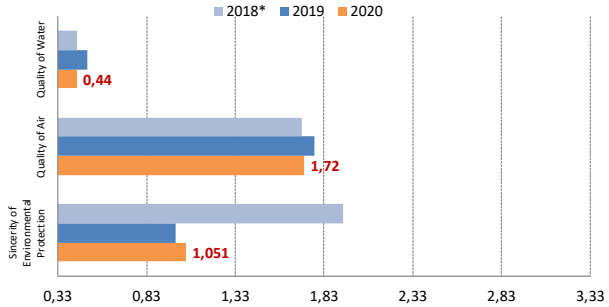
Public Administrative Procedures



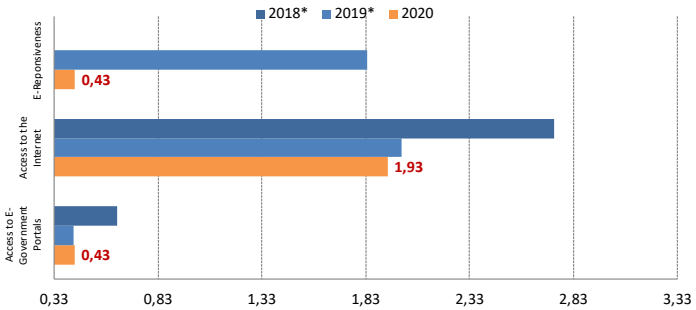
Public Service Delivery*



Environmental Governance



E-Governance*



Note: Due to changes made to E-Governance in 2020, over time comparison is not encouraged.

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UNDP

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