DANH MỤC ĐẦU BÁO ĐƯA TIN VỀ HỘI NGHỊ

CÔNG BỐ BÁO CÁO PAPI 2020

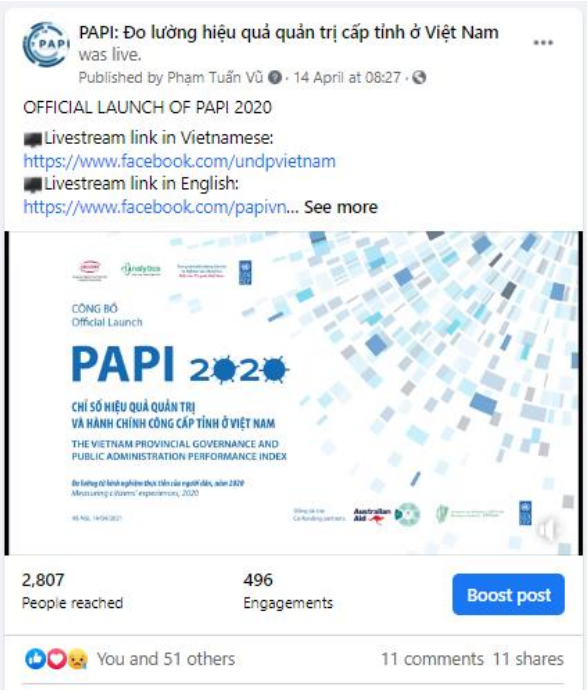
Thời gian: 14/04/2021

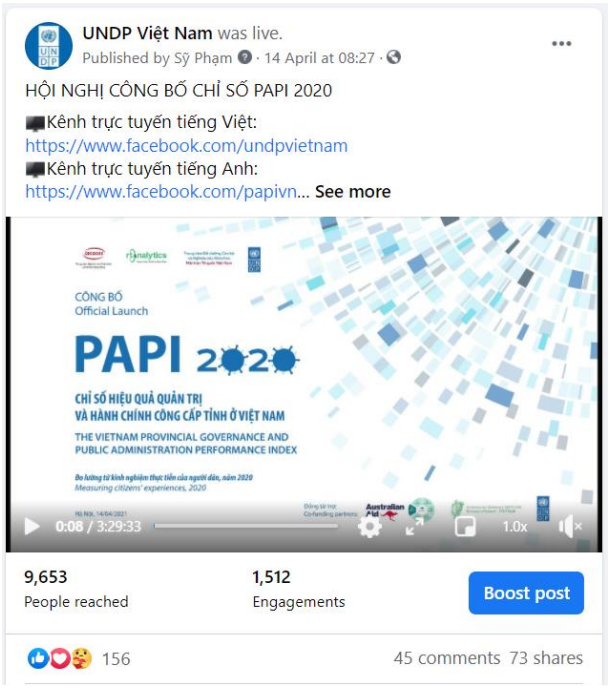
[cập nhật đến ngày 11/05/2021]

KẾT QUẢ CHÍNH

12	Đài truyền hình đưa tin về kết quả nghiên cứu PAPI 2020
235	Đầu báo trong nước và quốc tế đưa tin về kết quả nghiên cứu và sự kiện công bố PAPI 2020
600	Người tham dự (trực tiếp tại hội nghị và qua trực tuyến)
57,000	Lượt tiếp cận từ trong nước và quốc tế
4,700	Lượt xem Hội nghị công bố trực tuyến trên cả hai kênh tiếng Anh và tiếng Việt

TRỰC TUYẾN TRÊN MẠNG XÃ HỘI:





12.466 Lượt tiếp cận từ trong nước và quốc tế

4.700 lượt xem hội nghị công bố trên cả kênh tiếng Anh và tiếng Việt

Caitlin Wiesen @Wies... · 2d

#PAPI2020 shows consistent incremental improvement in #governance performance in 2016-2021 govt term👍
Deeper dives into findings & indicators 🔑 for provinces 2 respond 2 citizens' top concerns #jobs #poverty #health.
Great thanks to @dfat 🇦🇺 @irlembvietnam 🇮🇪 for your support!

Viet Nam Governmen... and 9 others

16 36

Tweets | Tweets & replies | Media | Li

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Robyn Mudie 🇦🇺 @Au... · 2d

🇦🇺 proud to partner with @UNDP on @PAPI_Vietnam 2020 supporting evidence based policy and decision making in 🇻🇳. One key finding is that improved governance has contributed to 🇻🇳's successful response to the #COVID19 pandemic.

10 35

IrelandinVietnam🇮🇪 Retweeted

UNDP Viet Nam @UNDPVietNam · Apr 14

Ambassador of #Ireland John McCullagh addressing #PAPI2020 launch today.

🙏Great thanks to @Irish_Aid @dfatirl 🇮🇪 and @dfat 🇦🇺 for your support to this largest annual citizen-centric policy monitoring tool in #Vietnam!

👉download full report here: bit.ly/3uGgwbg

IrelandinVietnam🇮🇪 and 9 others

TIN TỨC TRÊN CÁC KÊNH TRUYỀN THÔNG:

TIVI:

Tin tức kết quả nghiên cứu PAPI trên chương trình thời sự của VTV

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3. VTV live talk #2: https://vtv.vn/video/su-kien-va-binh-luan-17-4-2021-495492.htm?fbclid=IwAR0u0Yx78GYIYHGd3Wfi6WLi7XmtvX9uaJk6Zhspfx9JFYpRQXYtTI_ypPE
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Báo chí

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VN to create favourable conditions for studying homegrown vaccines
The National Steering Committee for COVID-19 Prevention and Control wants the development and testing of homegrown vaccines accelerated ahead of mass production once they are approved for use
PAGE 3

Việt Nam Expo 2021 helps 320 firms find new opportunities
As many as 320 companies are exhibiting their products at the 30th Việt Nam International Trade Fair (Việt Nam Expo 2021), which opened at the International Exhibition Centre in Hà Nội yesterday
PAGE 14

Putin states approach to political settlement in Ukraine to Biden
Russian President Vladimir Putin has articulated approaches to political settlement in Ukraine to his US counterpart, Joe Biden, in a phone conversation between the two leaders
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Leading the way
The northern province of Quảng Ninh was ranked top in the 2020 PAPI report thanks to improvements in Government performance
PAGE 6
A view of Hạ Long City in northern Quảng Ninh Province. The province came top in the 2020 Provincial Governance and Public Administration Performance Index report.

NATIONAL INSURANCE IDEA
Travel firms have suggested making COVID-19 insurance compulsory for all inbound and outbound travellers
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INSIGHT READY TO REPAIR
Eight months after a blast ripped through Beirut port, a host of foreign companies are competing to rebuild it
PAGE 12

LIFE&STYLE FRESH START
The Vietnamese music market has been able to make changes in recent months, adding major music shows, quality products and many new faces
PAGE 21

MARKET MOVES
VN-Index 1,255.87
HNX-Index 294.83
WEATHER FORECAST
HÀ NỘI
HẢI PHÒNG
ĐÀ NẴNG
HCM CITY

NATIONAL 7
April 19-25, 2021 ● www.vir.com.vn

Accelerating progress of good governance

The 2020 Provincial Governance and Public Administration Performance Index has seen some improvements and changes amid the ongoing pandemic. **Dang Hoang Giang**, deputy director of the Centre for Community Support and Development Studies – a collaborator in the research – discussed with *VIR's* **Bich Thuy** the highlights and expectations in the upcoming index, driven by the new leadership.

In its 12-year history, the Provincial Governance and Public Administration Performance Index (PAPI) programme has witnessed plenty of evolution. What is the current status of the 2020 Index?

In the past, cities and provinces in the south often led the PAPI index. However, the trend seemed to cease as the 2020 PAPI saw many those in northern and central regions named at the top of the list.

As seen in PAPI 2020, there are some sad changes. Hanoi is in the group of cities and provinces with low ranking despite strong effort from local authorities. Elsewhere, Danang dropped to the bottom-line group, even though it topped the list in the earlier years of the index.

One highlight is that some central provinces like Quang Ngai, Quang Binh, Quang Tri, and Nghe An are maintaining their high rankings over many years.

In PAPI 2020, Quang Ninh made impressive results in varied dimensions from the economy and public administration to vertical accountability towards citizens and others.

During 2020, COVID-19 caused serious impacts in all socioeconomic aspects. Did the pandemic affect the accuracy and assessment of the research?

Provincial governance and public administration was not affected by the pandemic as much as economic sectors were. PAPI focused on transparency and corruption, administrative procedures, and public services, which were not hit. Some dimensions like healthcare and education were little affected. Fortunately, COVID-19 has been controlled successfully here.

We interviewed 14,000-15,000 citizens nationwide, which experts say is a large enough figure to ensure the quality of the PAPI database. So for years, the quality and the results have remained stable.

The PAPI index has created great changes in the performance of state organs. How does the ranking of localities into groups rather than single ratings help in this regard?

We do not want to create an achievement run with this kind of ranking. With the division into groups, we want to prompt cities and provinces to race against themselves by looking thoroughly into dimensions to improve them year-by-year. Other contests may have specific rankings, but many of them focus on a narrow set of factors, while PAPI has over 120 indicators to take into account.

Vietnam's new leadership has been inaugurated. What are your expectations for the upcoming PAPI index, and what are the grounds for this?

The government, led by the former prime minister, said that there has been a modest improvement of 1-2 per cent annually in the PAPI index. With the new leadership, we hope that the uptrend will continue and reach at least 3-4 per cent.

It is too early to say which provinces and cities will perform better in the upcoming PAPI index, but we do hope the growth momentum remains in the gun barrel.■

CAITLIN WIESEN
Resident representative in Vietnam
UN Development Programme

Since its inception, PAPI has continued to grow and adapt new development priorities. It is now the largest citizen-centric and nationwide policy monitoring tool in Vietnam.

The overall aim of PAPI is to improve the quality of government functions, the responsiveness, transparency, and accountability of public institutions, as well as ensure access to information and quality services. These are aims that also mirror the mission of the UNDP.

2020 has been a turbulent year for the world and for Vietnam. However, after two waves of COVID-19, coupled with unprecedented natural disasters with historic floods in the central region last October, I am delighted to see that PAPI findings are increasingly being used and mentioned in government documents ranging from, the Politburo, ministries, agencies, the National Assembly, and socio-political organisations.

MATTI TERVO
Development and Economic counsellor
Embassy of Finland

PAPI gives a good oversight of the governance within cities and provinces across Vietnam. It also shows Vietnam's progress over the years.

The index shows great efforts to improve, especially the investment environment. Some cities and provinces are more concentrated on this, with some becoming one-stop shops for foreign direct investment (FDI). We can use this data as a baseline for any investment by the Finnish government.

We do not actually have that much FDI, we prefer making direct capital investments into Vietnamese companies. We hope that the market would open up a little more.

We still offer public investment loans to the Vietnamese government and hope the business environment will remain open and in line with international laws, especially now we have a free trade agreement.■

PAPI displays fruits of anti-corruption drive

By Tung Anh

Anti-corruption efforts by the Vietnamese government have paid off spectacularly, producing the greatest improvement in a decade and reflecting a strong increase in public confidence.

At last week's release of the 2020 Provincial Governance and Public Administration Performance Index (PAPI), Dr. Paul Schuler of the PAPI Research Team said that the 2016-2021 government term saw more improvements in provincial governance and public administration with the strongest improvement in the control of corruption seen in the public sector.

While each of the past five years saw corruption in the public sector better controlled, the past year saw the strongest improvement.

"The result is attributed to the country's intensified crackdown on corruption since 2016. From the citizen perspective, the anti-corruption campaign driven by the Party seems to have permeated local-level officials," he added.

Nationwide, the proportion of respondents claiming that bribes are necessary for state employment, public healthcare services, land use rights certificates, fair treatment by primary school teachers, and the granting of construction permits has been declining since 2016.

Regarding the importance of personal connections to gain government positions, the 2020 PAPI report shows a continued decline in this indicator, although it remains high. However, across a range of positions, the number of citizens suggesting that connections were important in hiring is at its lowest since the survey began in 2011.

As many as 18 provinces made significant progress in 2020 in controlling corruption in the public sector. As in previous years, Ben Tre performed well in this vertical, while six provinces experienced significant setbacks, with Ninh Thuan and Ninh Binh seeing the largest declines.

Nine out of the top 10 performers in controlling corruption were central and southern provinces. The top five performers in this indicator were Quang Ninh, Dong Thap, Ben Tre, Quang Tri, and Quang Nam. On the other hand, corruption was reported to be the most rampant in Lam Dong, Haiphong, Khanh Hoa, Ninh Binh, and Kon Tum.

Since 2016, personal relations have become less important in all provinces, implying that local governments have been paying more attention to the fair recruitment of state employees. However, personal relations remain important at the commune level, even among the top performers.

However, citizen feedback on bribery based on respondents' actual experience of accessing specific public services paints a far less rosy picture. In 2020, more than 32 per cent of respondents said they paid a bribe to obtain a land use right certificate, compared to just over 22 per cent in 2019.

According to Paul Schuler, this divergence between perceptions of and the actual experience with bribes could be due to positive impressions among those who did not pay bribes, which can be ascribed as a result of anti-corruption campaigns. Alternatively, it is possible that the size of bribes has decreased, thereby improving perceptions.

Over the past years, corruption has been an issue of special concern in the business community and the public, and is often on the agenda of business conferences. Experts showed that successful anti-corruption will contribute to improving business confidence in Vietnam's long-term sustainable development.

Australian Ambassador to Vietnam Robyn Mudie noted, "Findings from the 2020 PAPI report show that there is a correlation between good governance and effective pandemic responses. In other words, good governance matters. Looking ahead, improving governance will prove extremely useful in managing other unexpected emergency situations in Vietnam."

Of the eight dimensions measured by the index, vertical accountability has also steadily improved during the 2016-2020 term. However, there have been declines in participation at local levels, as well as in public administrative procedures.

While general confidence levels rose, the greatest concerns of locals remained poverty and hunger, economic growth and employment, and health and health insurance.

As in each of the last five years, poverty and hunger remain the issues of greatest concern in 2020, with about 18 per cent of respondents indicating concerns. However, there has been a substantial decline in the percentage of respondents for whom this was a top concern, and this is the lowest number of respondents since 2015 to highlight these areas as their primary concerns.

On the other hand, short-term economic worries emerged, with economic growth and employment two of the top four concerns in 2020. Concerns around health and health insurance also soared, from around 2 per cent in 2019 to 17 per cent in 2020.

In PAPI 2020, 16 cities and provinces were named in the group of the "best"; 16 others were "above average"; 15 were "below average"; and 16 were dubbed the "worst". The northern province of Quang Ninh gained the highest overall PAPI score while Danang continued to drop. Hanoi and Ho Chi Minh City both ranked at the bottom.■

Focus

Modest improvement in governance leads to increased public trust and effective COVID-19 responses

Center for Community Support and Development Studies, Vietnam Fatherland Front Center for Research and Training, and United Nations Development Program

Trong ảnh: Quang cảnh hội nghị Công bố Báo cáo Chỉ số Hiệu quả quản trị và hành chính công cấp tỉnh tại Việt Nam năm 2020. Ảnh: Danh Lam - TTXVN

Background

The 2020 Vietnam Provincial Governance and Public Administration Performance Index (PAPI) Report,[1] released on April 14, 2021, shows an incremental improvement in national governance and public administration performance during the 2016-21 government term. The report, which assesses citizen experiences with national and local government performance in governance, public administration, and public service delivery, shows that the Control of Corruption in the Public Sector dimension has improved significantly each year since 2016. The dimension on Vertical Accountability Toward Citizens also steadily improved during the term, mainly because an increasing number of citizens have contacted local officials, in particular village heads and People's Council deputies. Dimensions that show declines include Participation at Local Levels and Public Administrative Procedures.

This article is an excerpt from the 2020 PAPI report and presents key findings from the 2020 PAPI citizen surveys. It highlights three key and emerging themes. First, it summarizes findings at the national level over the 10 years of two government terms (2011-16 and 2016-21) through unchanged indicators in the Core PAPI as well as over 2019 and 2020 in the evolving PAPI. Second, it presents issues of the greatest concern for citizens in 2020 at the wake and impact of the COVID-19

[1] The Vietnam Provincial Governance and Public Administration Performance Index (PAPI) is the country's largest annual citizen-centric, nationwide policy monitoring tool. Since its inception in Vietnam 12 years ago, PAPI has collected the views of 146,233 randomly selected citizens regarding the country's performance in governance and public administration in various sectors, based on their direct interactions with local governments. In 2020, as many as 14,732 respondents shared their reflections based on interactions with public authorities over the past year. The PAPI research has been a collective and hugely successful endeavor between the Vietnam Fatherland Front, Center for Community Support and Development Studies and United Nations Development Program since 2009. PAPI annually captures citizens' experiences and perceptions to benchmark the performance and quality of policy implementation and service delivery of all 63 provincial governments in Vietnam to advocate for effective and responsive governance. For more information about PAPI, visit www.papi.org.vn/eng.

tnamlawmagazine.vn/the-improvement-of-national-governance-leads-to-effective-covid-19-response-2020-papi-report-37685.html

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The improvement of national governance leads to effective COVID-19 response: 2020 PAPI report

Updated: 15:30' - 14/04/2021

The 2016-2021 government term witnessed an incremental improvement in national governance and public administration performance, with control of corruption in the public sector showing the strongest improvement.

It is highlighted in the 2020 Provincial Governance and Public Administration Performance Index (PAPI) Report released on April 14 in Hanoi.

The official launch of the 2020 PAPI report is held in Hanoi__Photo: VNA

The report, which assesses citizen experiences with national and local government performance in governance, public administration, and public service delivery, shows that the Control of Corruption in the Public Sector dimension has improved significantly each year since 2016. The dimension on Vertical Accountability Towards Citizens also steadily improved during 2016-2021, mainly because an increasing number of citizens have contacted local officials, especially village heads and People's Council deputies. Meanwhile, dimensions on Participation at Local Levels and Public Administrative Procedures showed a decrease.

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Tiếng Anh

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