





Estimate project duration: 5/2023-5/2024 Selected areas for project implementation: Communes Ba Long, Huong Hiep, A Bung, Mo O, Dakrong district, Quang Tri Province

PROJECT "IMPROVING ACCESS TO PUBLIC ADMINISTRATIVE SERVICES FOR PEOPLE IN REMOTE AND ETHNIC MINORITY AREAS **IN QUANG TRI PROVINCE**"



Lead agency for project implementation:

Quang Tri Province Centre for Public Administration Services



Support agencies for project implementation:

- Province
- Province



Technical and Financial Support:

- UNDP in Việt Nam

CITIZENS-POWERED INNOVATION INITIATIVES IN QUANG TRI PROV

• People's Committee of Dakrong District, Quang Tri Province

• People's Committee of, Ba Long Commune, Dakrong District, Quang Tri

• People's Committee of Huong Hiep Commune, Dakrong District, Quang Tri

• People's Committee of A Bung Commune, Dakrong District, Quang Tri Province • People's Committee of Mo O Commune, Dakrong District, Quang Tri Province

• The Australian Department of Foreign Affairs and Trade (DFAT) through Citizen-Powered Innovation Initiatives of PAPI Programme





ADMINISTRATIVE PROCEDURES SELECTED FOR EXPERIMENTING ON DIGITAL ENVIRONMENT:

- 1. Birth certificate registration
- 2. Issuance of certificate of marital status
- 3. Issuance of notarized copies of civil status extracts
- 4. 3 in 1 birth registration, permanent residence registration and issuance of health insurance card for children under 6 years old
- 5. Issuance and re-issuance of health insurance card
- 6. Recognition of poor and near-poor households arising in the year
- 7. Permanent residence registration
- 8. Award to civilized/well-mannered family
- 9. Marriage registration
- 10. Death declaration



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A "mobile services" model, supported by the village digitalization teams, operated and promoted in remote villages in four selected communes

CITIZENS-POWERED INNOVATION INITIATIVES IN QUANG TRI PROVINCE

EXPECTED OUTPUTS:

10 administrative procedures implemented at commune level that will be simplified

The capacity of the village digitalization support teams in four communes in Dakrong district will be strengthened